**St. Joseph's College of Commerce**
(Autonomous)

Affiliated to Bengaluru City University
Accredited with **A++** Grade by NAAC in 4th Cycle (CGPA of 3.57/4)
College with Potential for Excellence (CPE)
Ranked 93rd in NIRF 2022 by the Ministry of Education, Government of India
#163, Brigade Road, Bengaluru - 560025, Karnataka, India

Student Satisfaction Survey 2021-2022

Q.No.1: Teaching Learning Process [Learning and problem-solving methodologies for enhancing learning experiences]
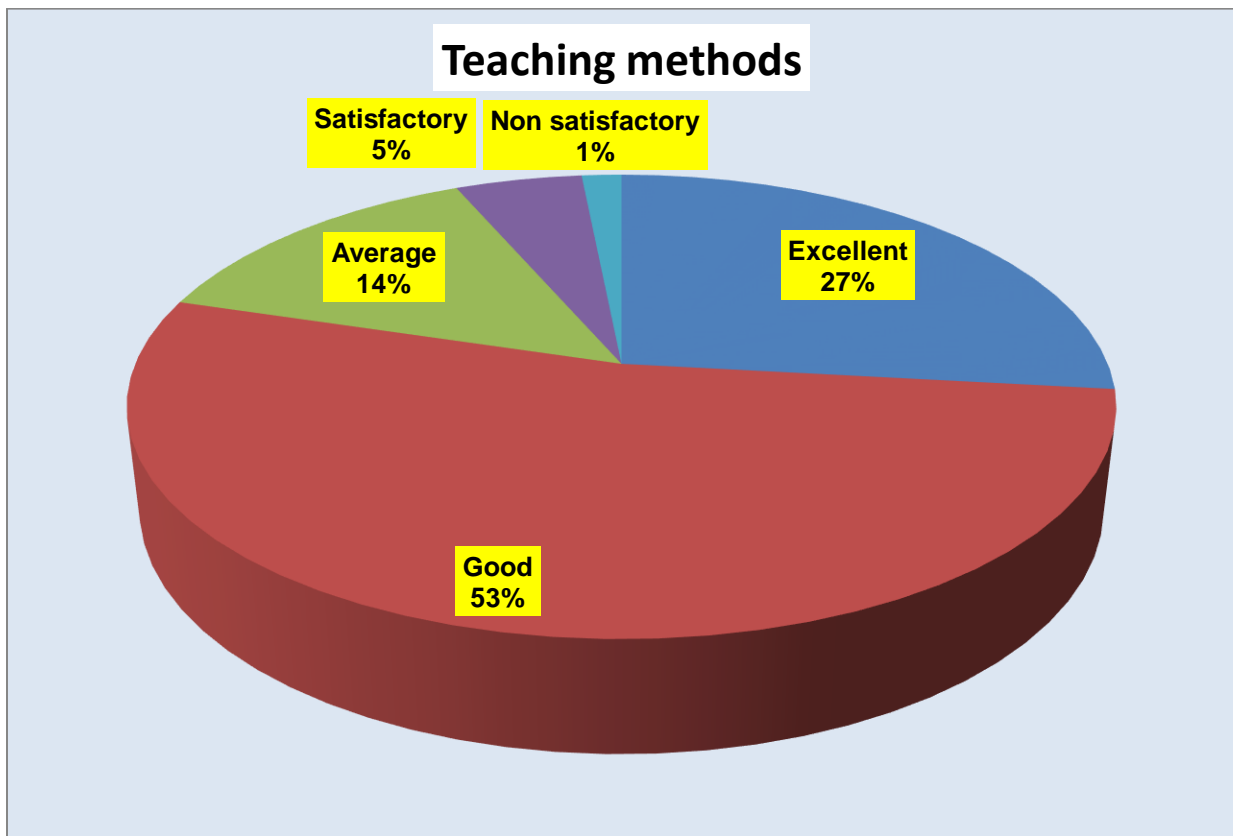
Feedback	Count
Excellent	371
Good	729
Average	178
Satisfactory	48
Non –satisfactory	27
Total	**1353**

Learning and problem-solving methodologies for enhancing learning experiences.
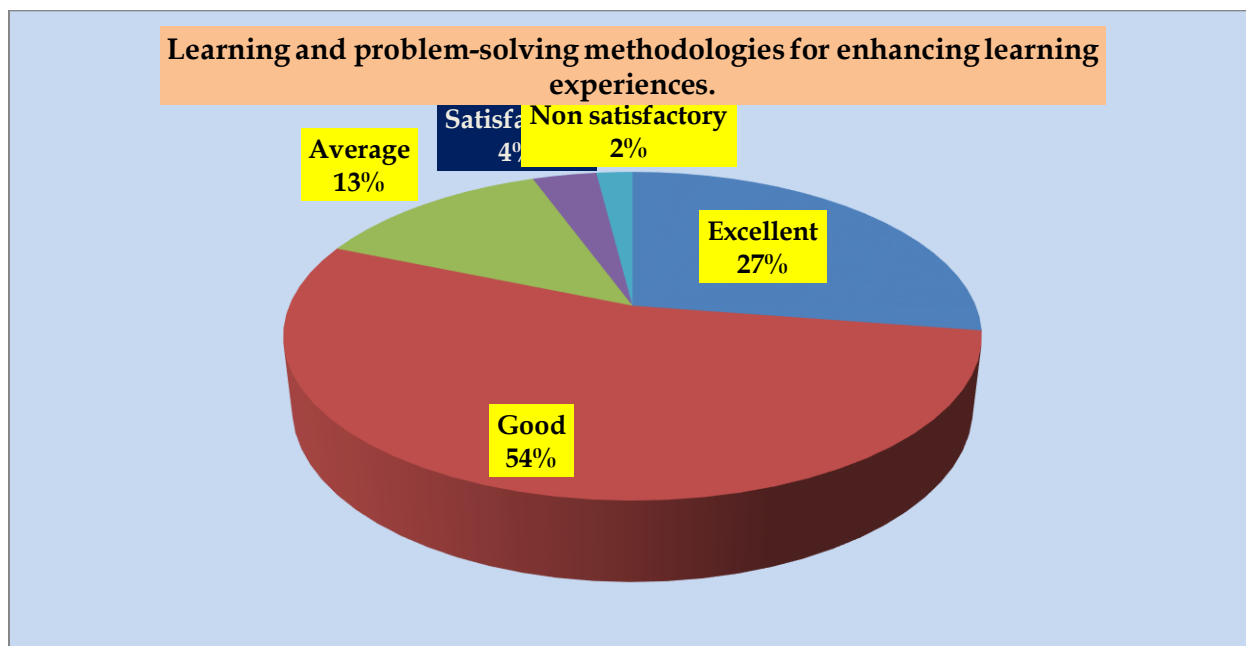
Observations: 24% of the students have expressed that Learning and problem-solving methodologies for enhancing learning experiences are excellent, 54% as Good, 13% as Average, 4% as Satisfactory and 2% as Non-satisfactory.

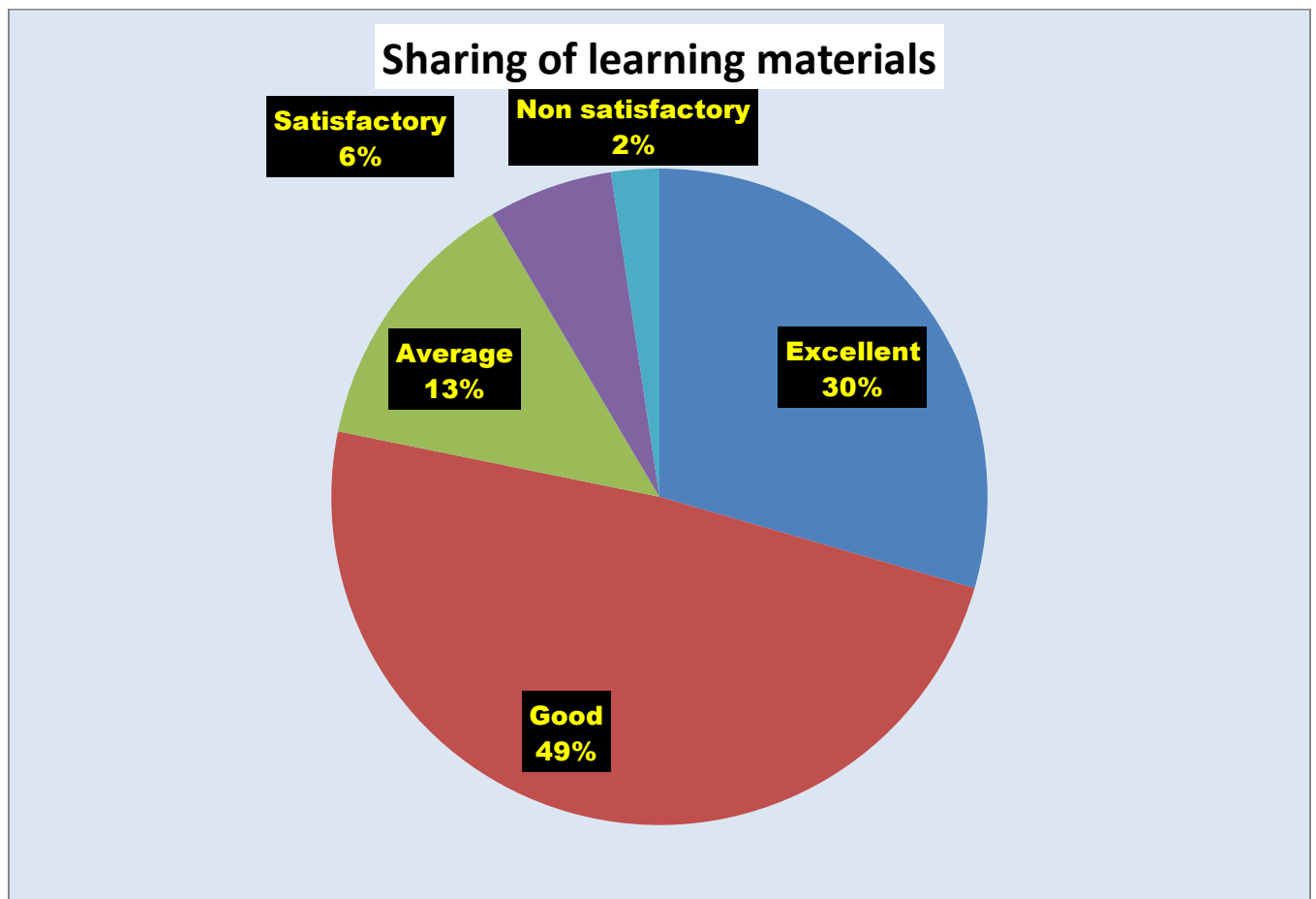**Q.No.2: Teaching Learning Process [Teaching methods]**

Feedback	Count
Excellent	362
Good	716
Average	187
Satisfactory	67
Non -satisfactory	21
Total	1353

Teaching methods

Satisfactory 5%

Non satisfactory 1%

Average 14%

Excellent 27%

Good 53%

Observations: 27% of the students have expressed that Teaching methods are excellent, 53% as Good, 14% as Average, 5% as Satisfactory and 1% as Non-satisfactory.

**Q.No.3: Teaching Learning Process [Sharing of learning materials]**

Feedback	Count
Excellent	399
Good	659
Average	180
Satisfactory	83
Non -satisfactory	32
Total	1353

Observations: 30% of the students have expressed that Sharing of learning materials are excellent, 49% as Good, 13% as Average, 6% as Satisfactory and 2% as Non-satisfactory.

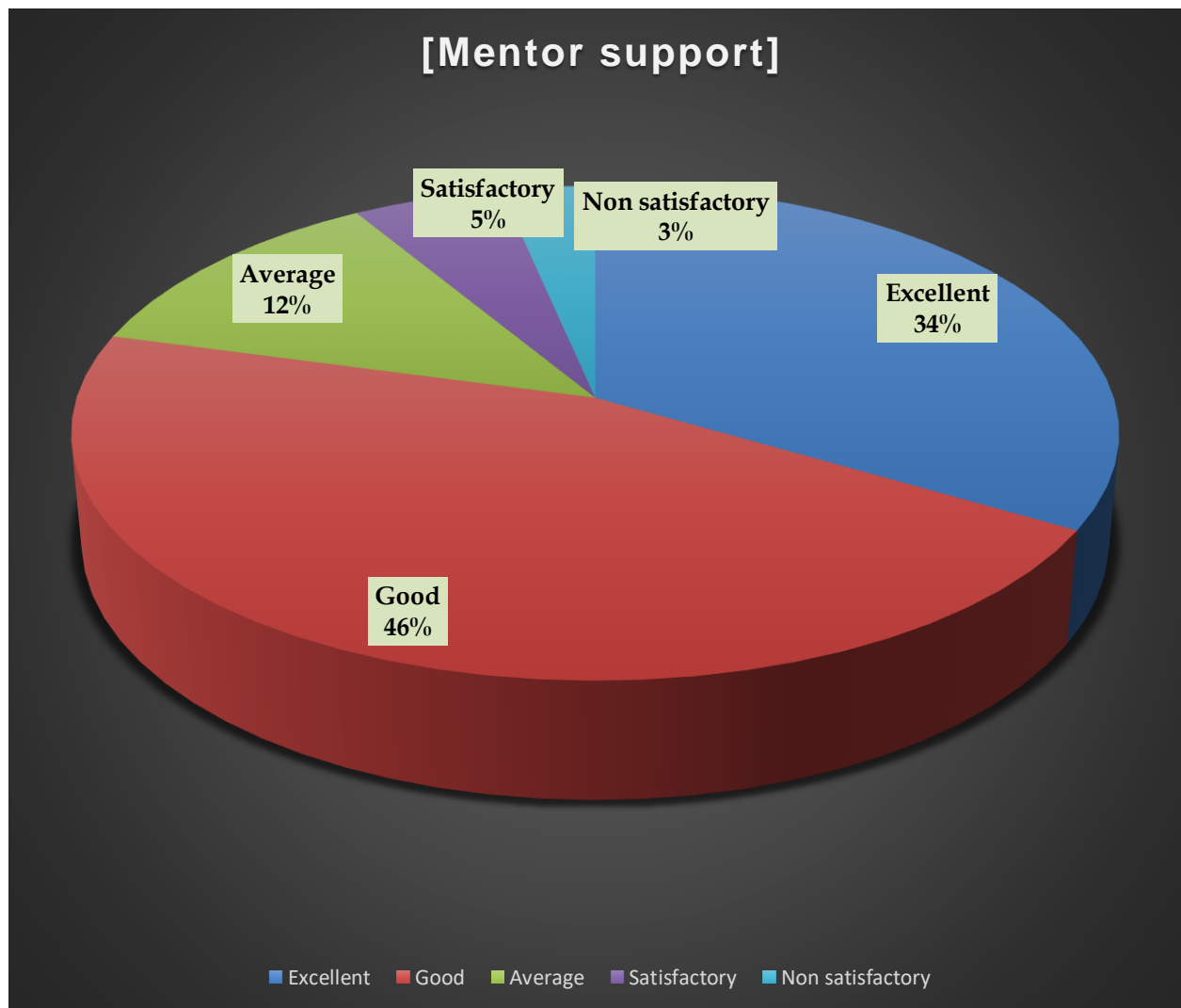**Q.No.4.:Teaching Learning Process [Importance given to remedial class]**

Feedback	Count
Excellent	299
Good	597
Average	269
Satisfactory	94
Non -satisfactory	94
Total	1353

IMPORTANT GIVEN TO REMEDIAL CLASS
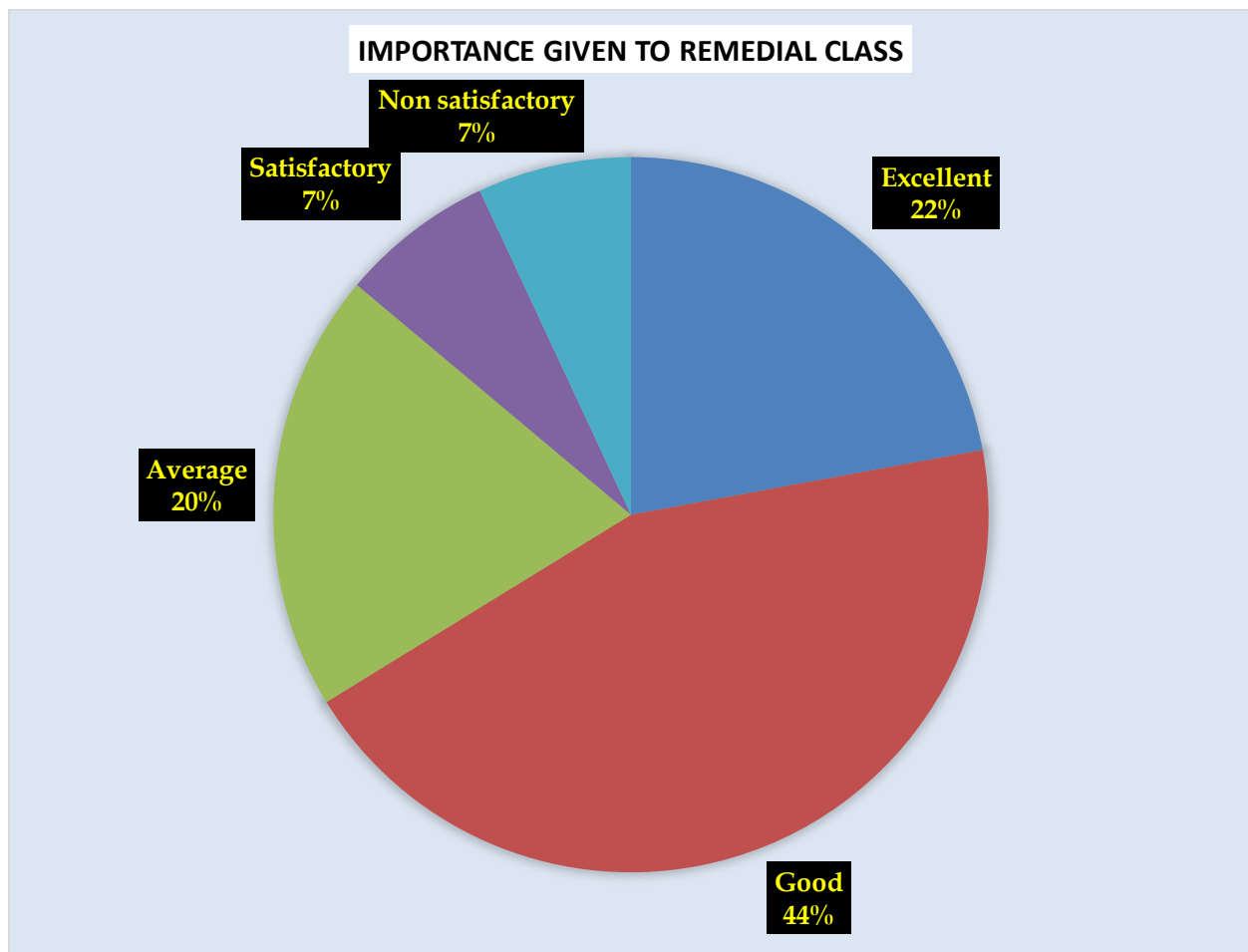
Observations: 22% of the students has expressed that Importance given to remedial class is excellent, 44% as Good, 20% as Average, 7% as Satisfactory and 7% as Non-satisfactory.
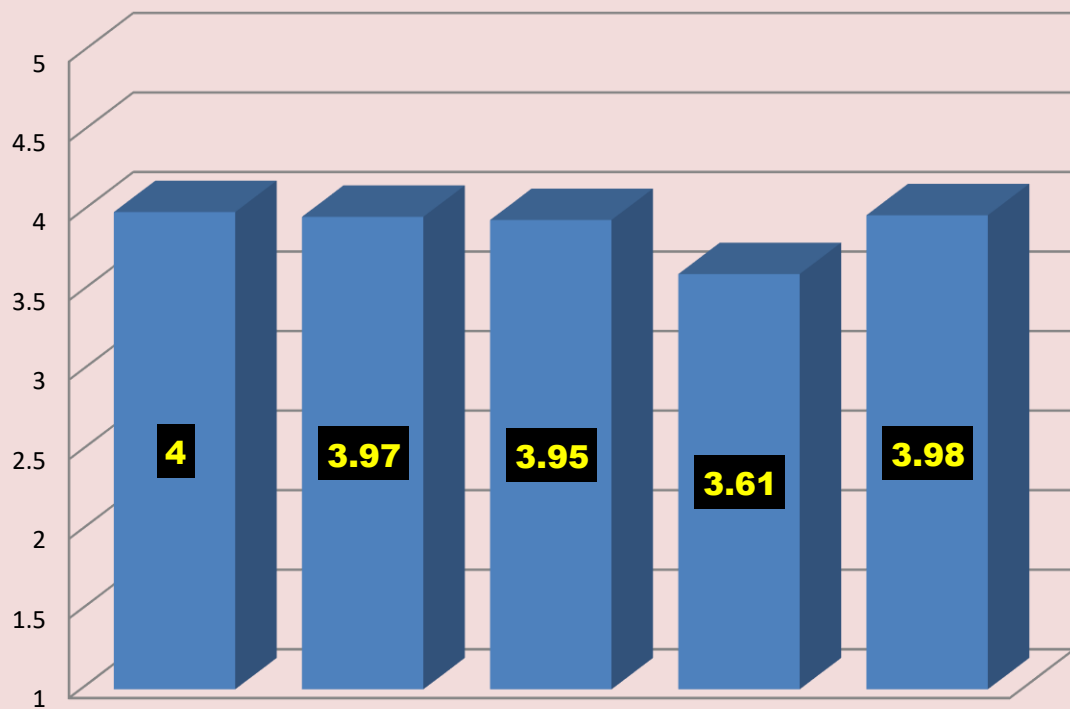
Q.No.5: Teaching Learning Process [Mentor support]

Feedback	Count
Excellent	453
Good	619
Average	164
Satisfactory	72
Non -satisfactory	45
Total	1353

Observations: 34% of the students have expressed that Mentor support is excellent, 46% as Good, 12% as Average, 5% as Satisfactory and 3% as Non-satisfactory.

Teaching Learning Process

Average Ratings

5

4.5

4

3.5

3

2.5 — **4** — **3.97** — **3.95** — **3.61** — **3.98**

2

1.5

1

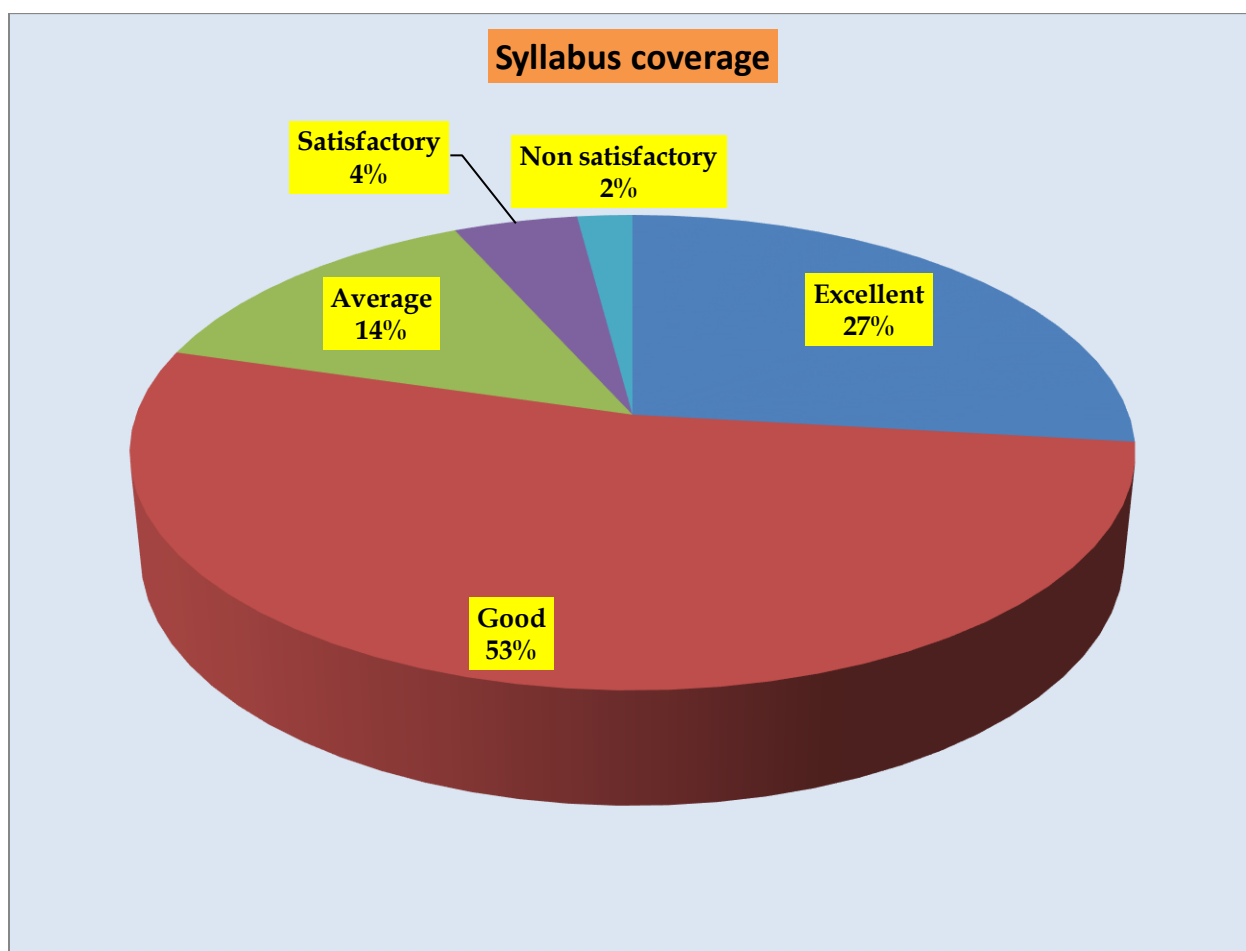Learning and problem-solving...

Teaching methods

Sharing of learning materials

Importance given to remedial class

Mentor support

Q.No.6: Evaluation process [Syllabus coverage]

Feedback	Count
Excellent	363
Good	713
Average	186
Satisfactory	63
Non -satisfactory	28
Total	1353

Syllabus coverage

Observations: 27% of the students have expressed that syllabus coverage is excellent, 53% as Good, 14% as Average, 4% as Satisfactory and 2% as Non-satisfactory.

Q.No.7: Evaluation process [Assessment methods used in CIA]

Feedback	Count
Excellent	320
Good	680
Average	243
Satisfactory	66
Non -satisfactory	44
Total	1353

[Assessment methods used in CIA]

Satisfactory
5%

Non satisfactory
3%

Average
18%

Excellent
24%
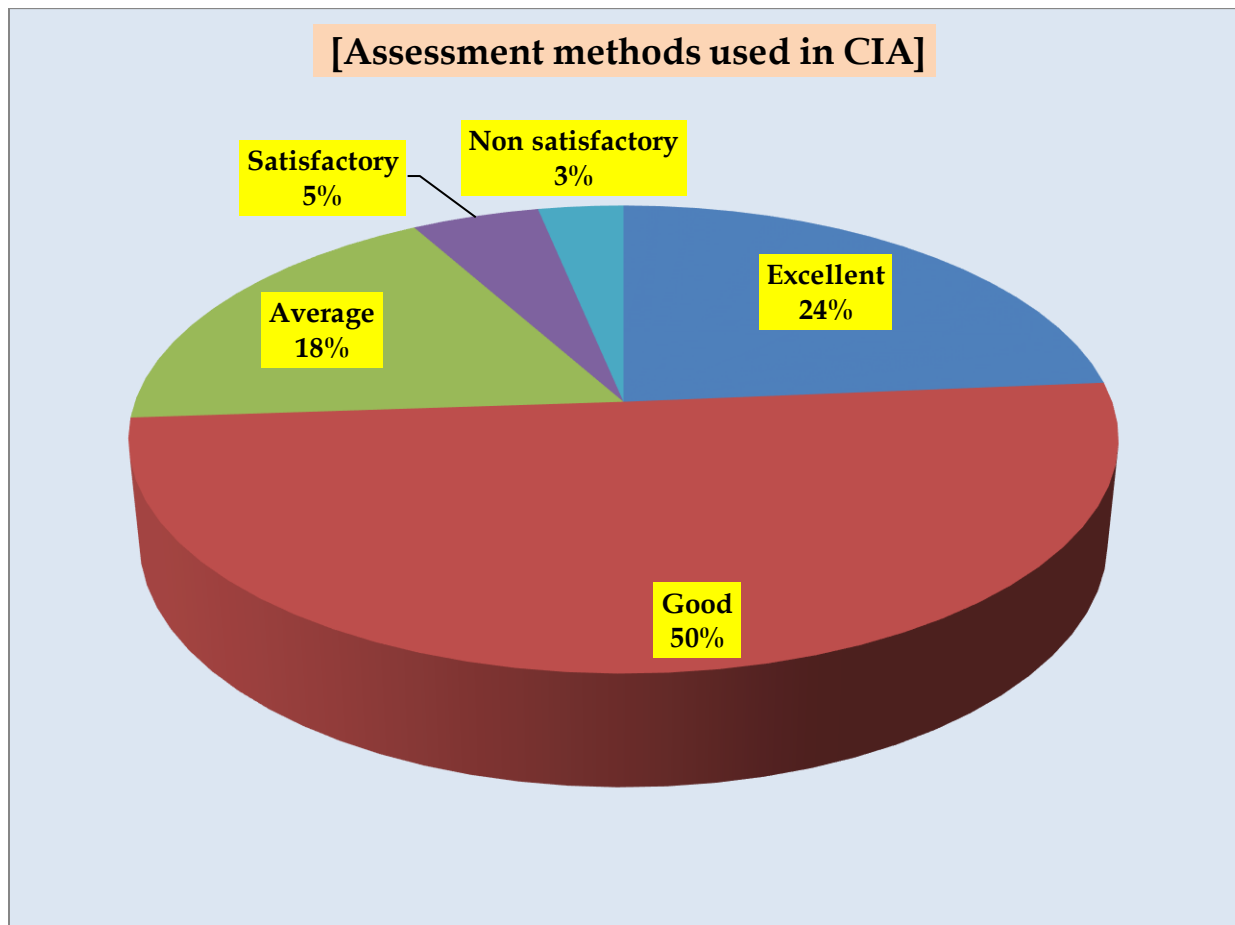
Good
50%

Observations: 24% of the students has expressed that Assessment methods used in CIA are excellent, 50% as Good, 18% as Average, 5% as Satisfactory and 3% as Non-satisfactory.

Q.No.8: Evaluation process [Evaluation of answer scripts]

Feedback	Count
Excellent	320
Good	703
Average	228
Satisfactory	58
Non -satisfactory	44
Total	1353

Observations: 24% of the students has expressed that Evaluation of answer scripts is excellent, 52% as Good, 17% as Average, 4% as Satisfactory and 3% as Non-satisfactory.
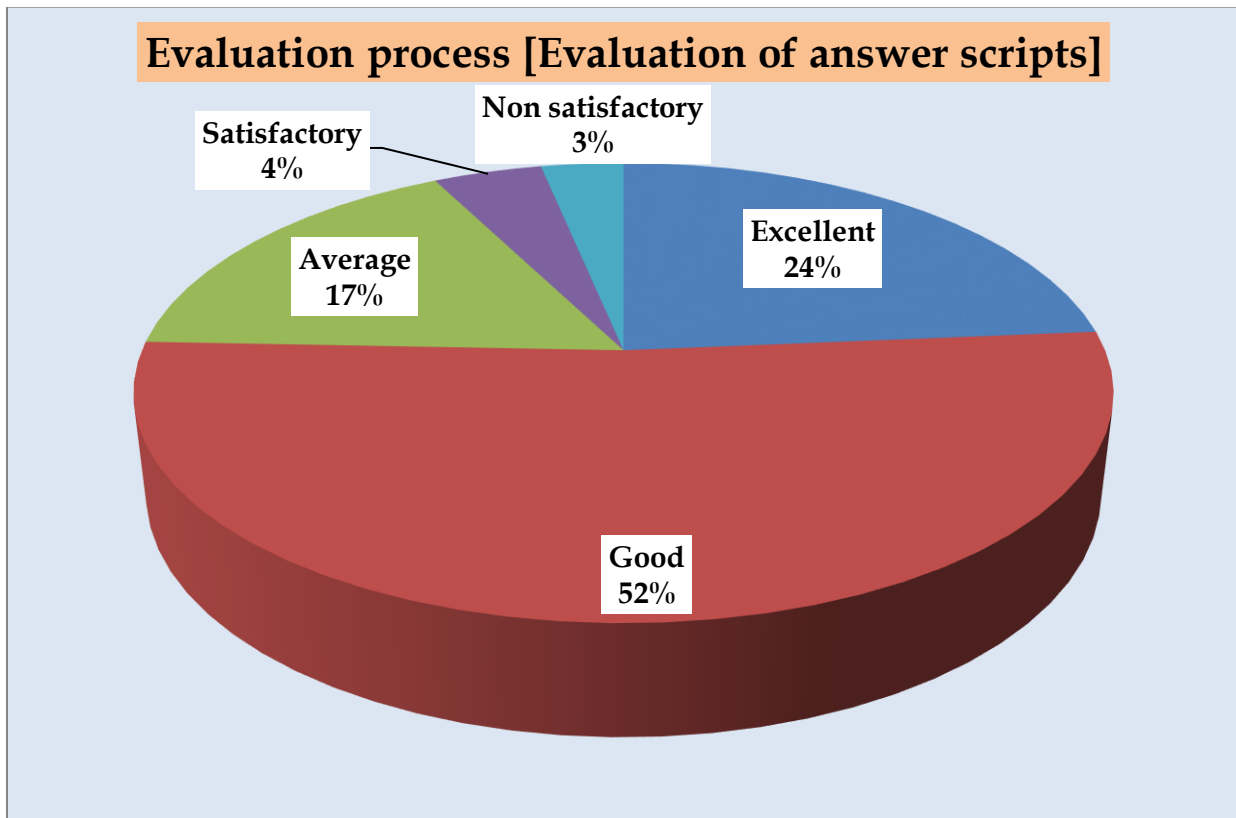
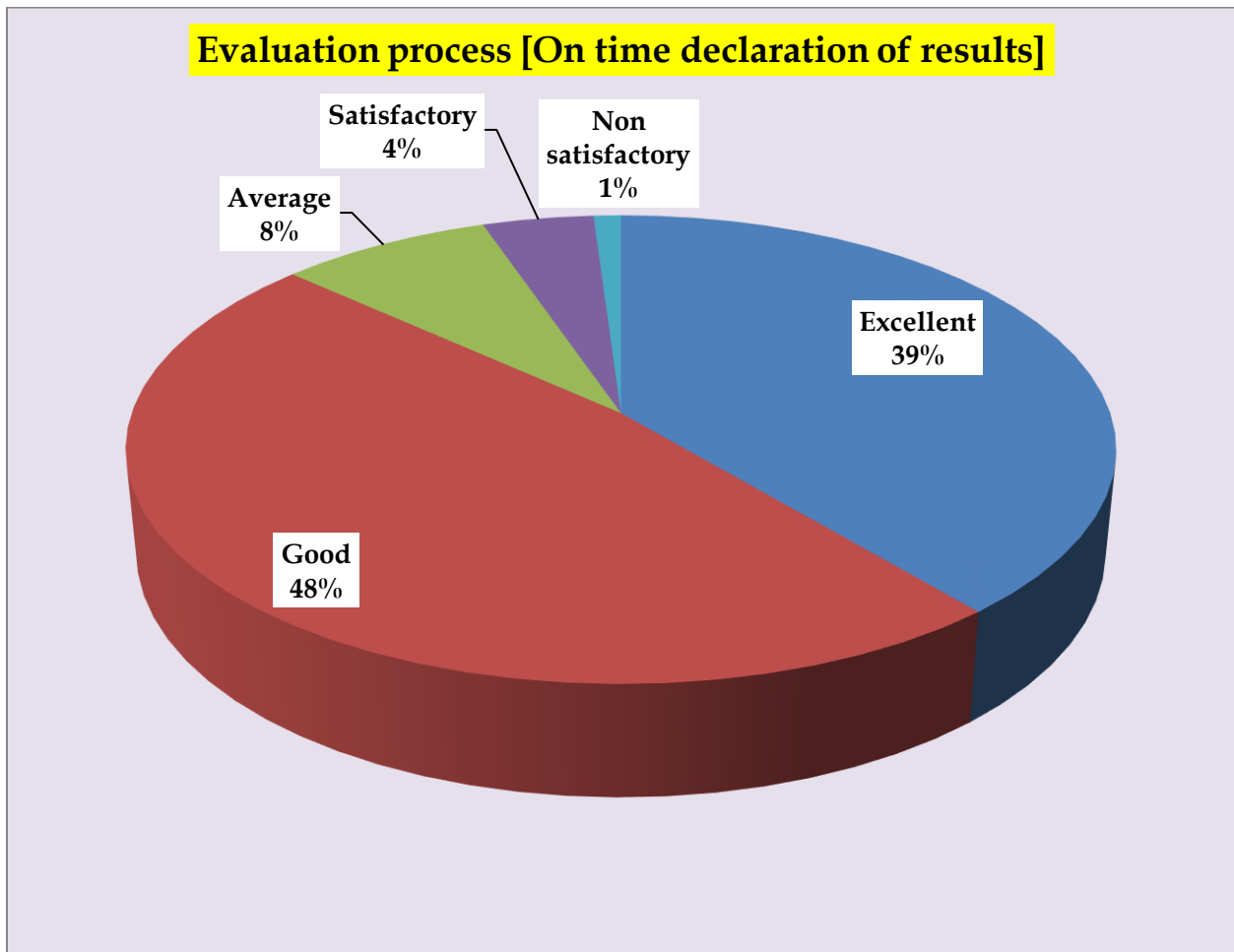## Q.No.9: Evaluation process [On time declaration of results]

Feedback	Count
Excellent	526
Good	647
Average	109
Satisfactory	57
Non -satisfactory	14
Total	1353

Evaluation process [On time declaration of results]

Satisfactory 4%

Non satisfactory 1%

Average 8%

Excellent 39%

Good 48%

Observations: 39% of the students have expressed that on time declaration of results is excellent, 48% as Good, 8% as Average, 4% as Satisfactory and 1% as Non-satisfactory.

Q.No.10: Evaluation process [Placement cell functioning]

Feedback	Count
Excellent	359
Good	598
Average	242
Satisfactory	80
Non -satisfactory	74
Total	1353

Observations: 27% of the students have expressed that Placement cell functioning is excellent, 44% as Good, 18% as Average, 6% as Satisfactory and 5% as Non-satisfactory.
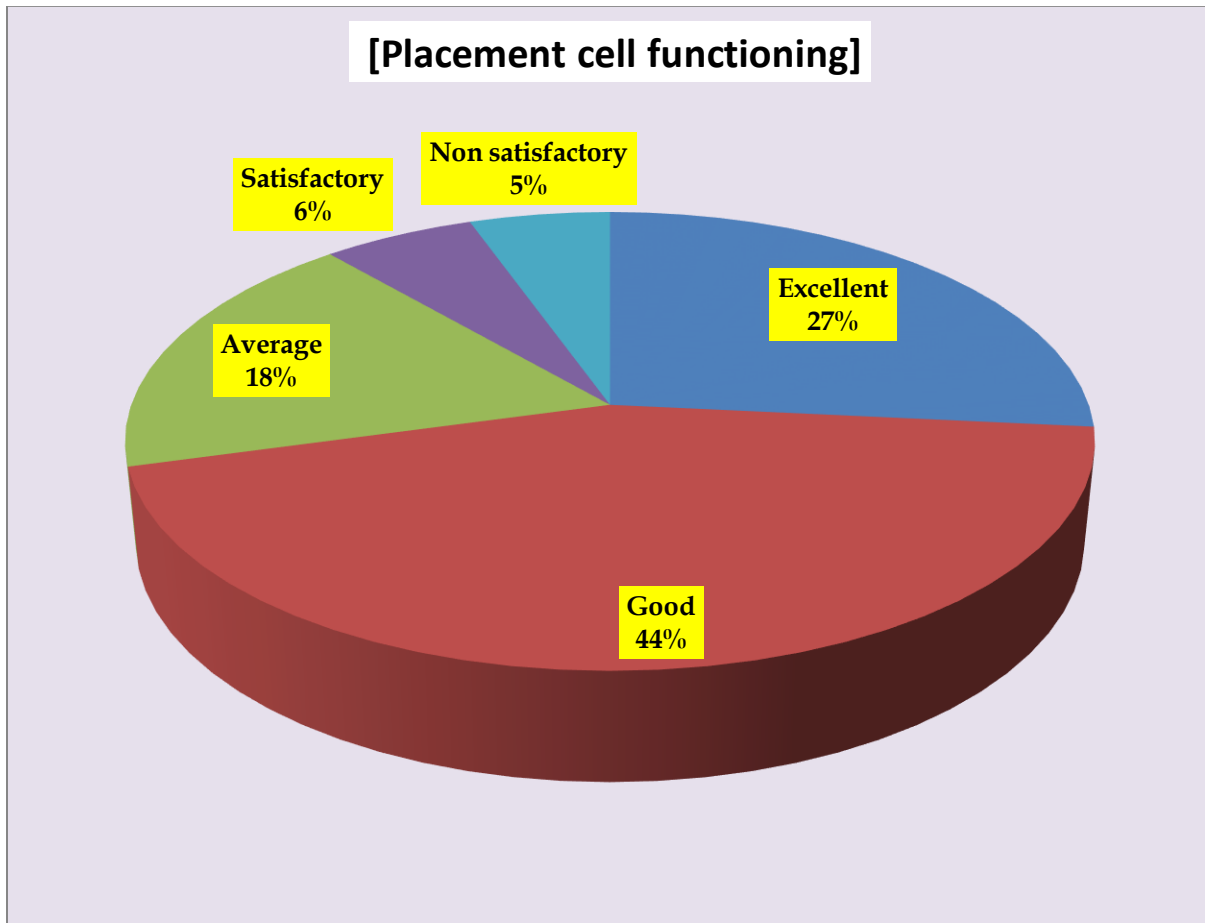
Q.No.11: Evaluation process [Professional training/pre placement training]

Feedback	Count
Excellent	359
Good	598
Average	242
Satisfactory	80
Non -satisfactory	74
Total	1353
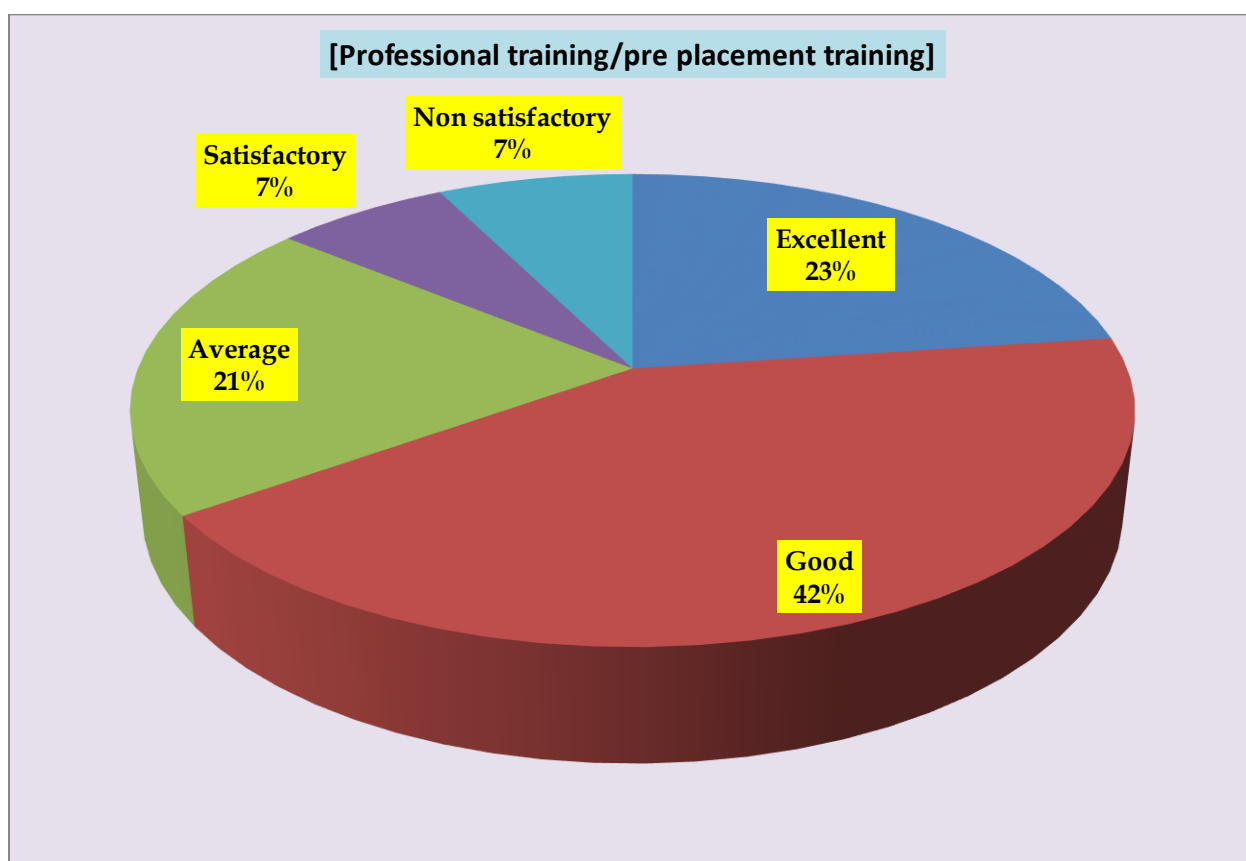
Observations: 23% of the students have expressed that Professional trainings/pre placement trainings are excellent, 42% as Good, 21% as Average, 7% as Satisfactory and 7% as Non-satisfactory.

Evaluation Process

Average Rating

Category	Rating
Syllabus coverage	3.96
Assessment methods used in CIA	3.83
Evaluation of answer scrips	3.86
On time declaration of results	4.19
Placement cell functioning	3.75
Professional training/pre placement training	3.59
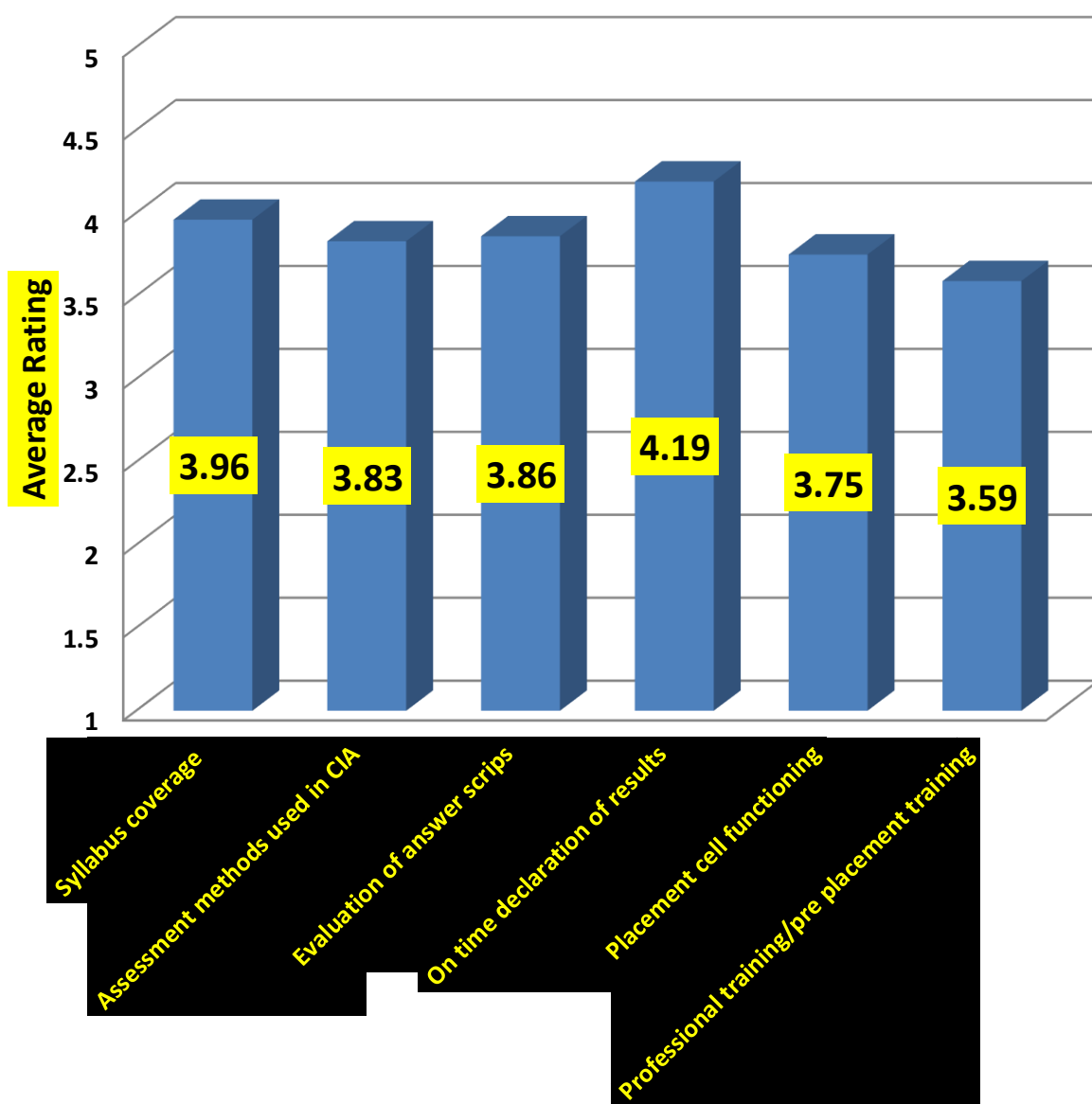
Q.No.12: Infrastructure Facilities [Library Facilities]

Feedback	Count
Excellent	559
Good	651
Average	84
Satisfactory	43
Non -satisfactory	16
Total	1353

Infrastructure Facilities [Library Facilities]

- Average 6%
- Satisfactory 3%
- Non satisfactory 1%
- Excellent 42%
- Good 48%
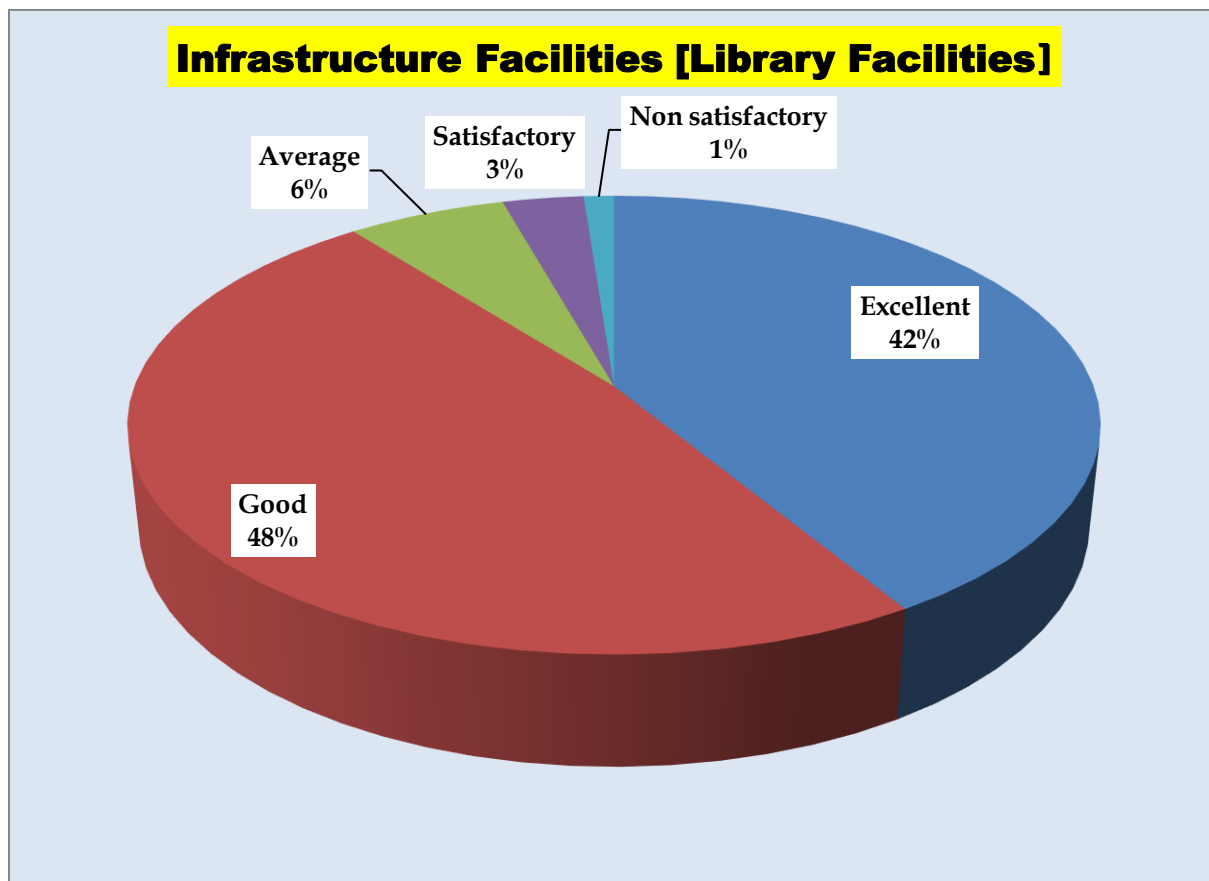
Observations: 42% of the students have expressed that Library Facilities are excellent, 48% as Good, 6% as Average, 3% as Satisfactory and 1% as Non-satisfactory.

Q.No.13: Infrastructure Facilities [Computer lab facilities]

Feedback	Count
Excellent	484
Good	652
Average	130
Satisfactory	54
Non -satisfactory	33
Total	1353

Computer lab facilities

Satisfactory
4%

Non satisfactory
2%

Average
10%

Excellent
36%
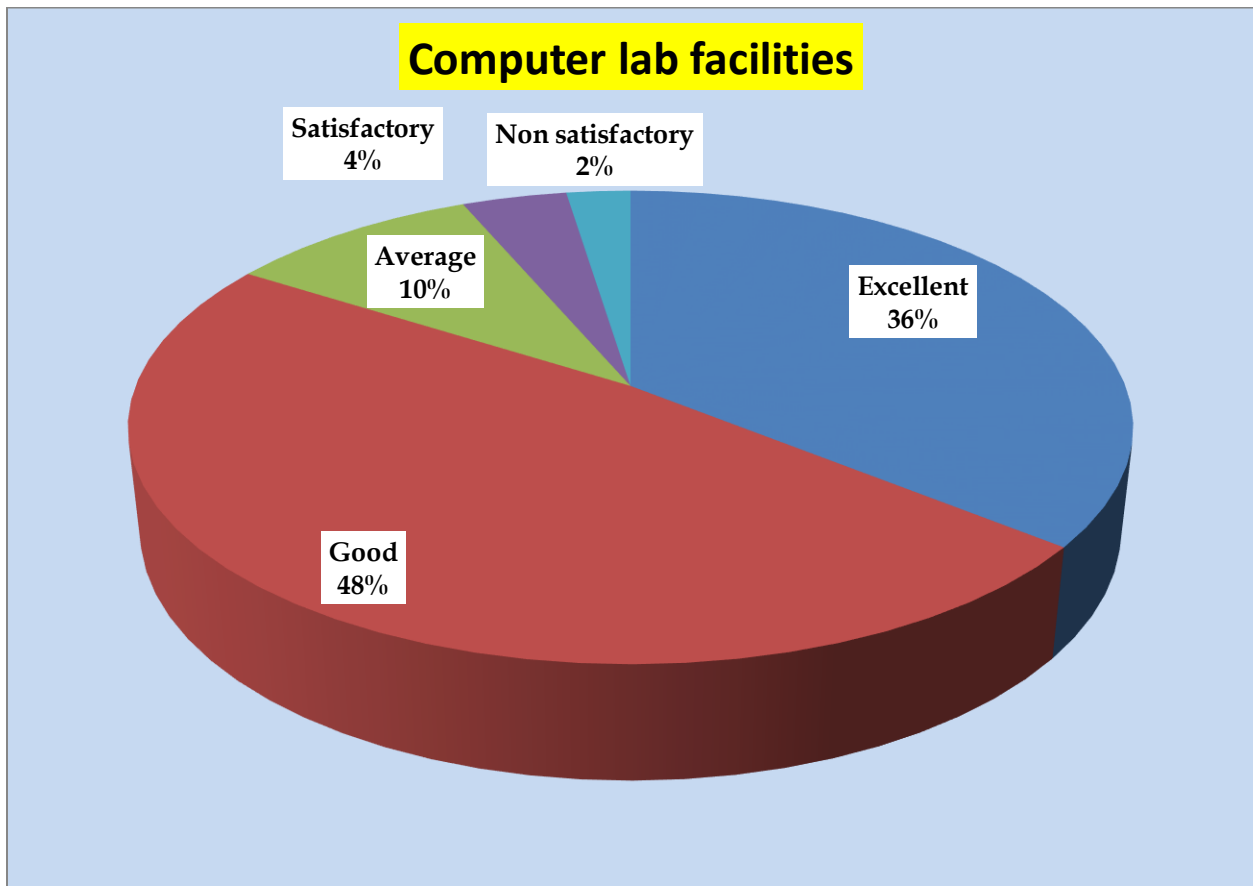
Good
48%

Observations: 36% of the students have expressed that Computer lab facilities are excellent, 48% as Good, 10% as Average, 4% as Satisfactory and 2% as Non-satisfactory.

Q.No.14: Infrastructure Facilities [Cafeteria]

Feedback	Count
Excellent	429
Good	557
Average	205
Satisfactory	90
Non -satisfactory	72
Total	1353

Observations: 32% of the students have expressed that **Cafeteria** is excellent, 41% as Good, 15% as Average, 7% as Satisfactory and 5% as Non-satisfactory.
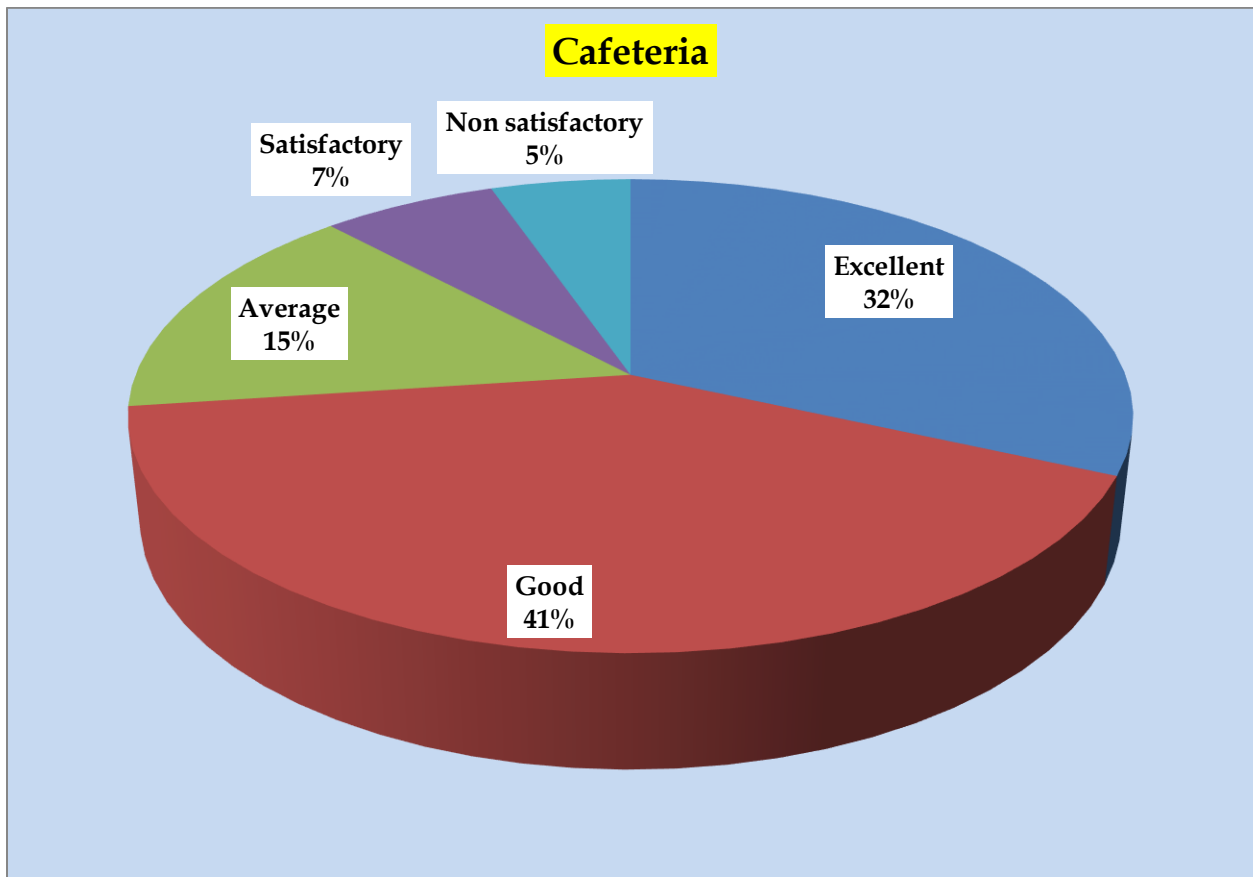
Q.No.15: Infrastructure Facilities [Maintenance of campus & classrooms]

Feedback	Count
Excellent	521
Good	637
Average	108
Satisfactory	49
Non -satisfactory	38
Total	1353

Observations: 38% of the students have expressed that Maintenance of campus & classrooms is excellent, 47% as Good, 8% as Average, 4% as Satisfactory and 3% as Non-satisfactory.

Q.No.16: Infrastructure Facilities [Wi-fi availability in campus/classrooms]
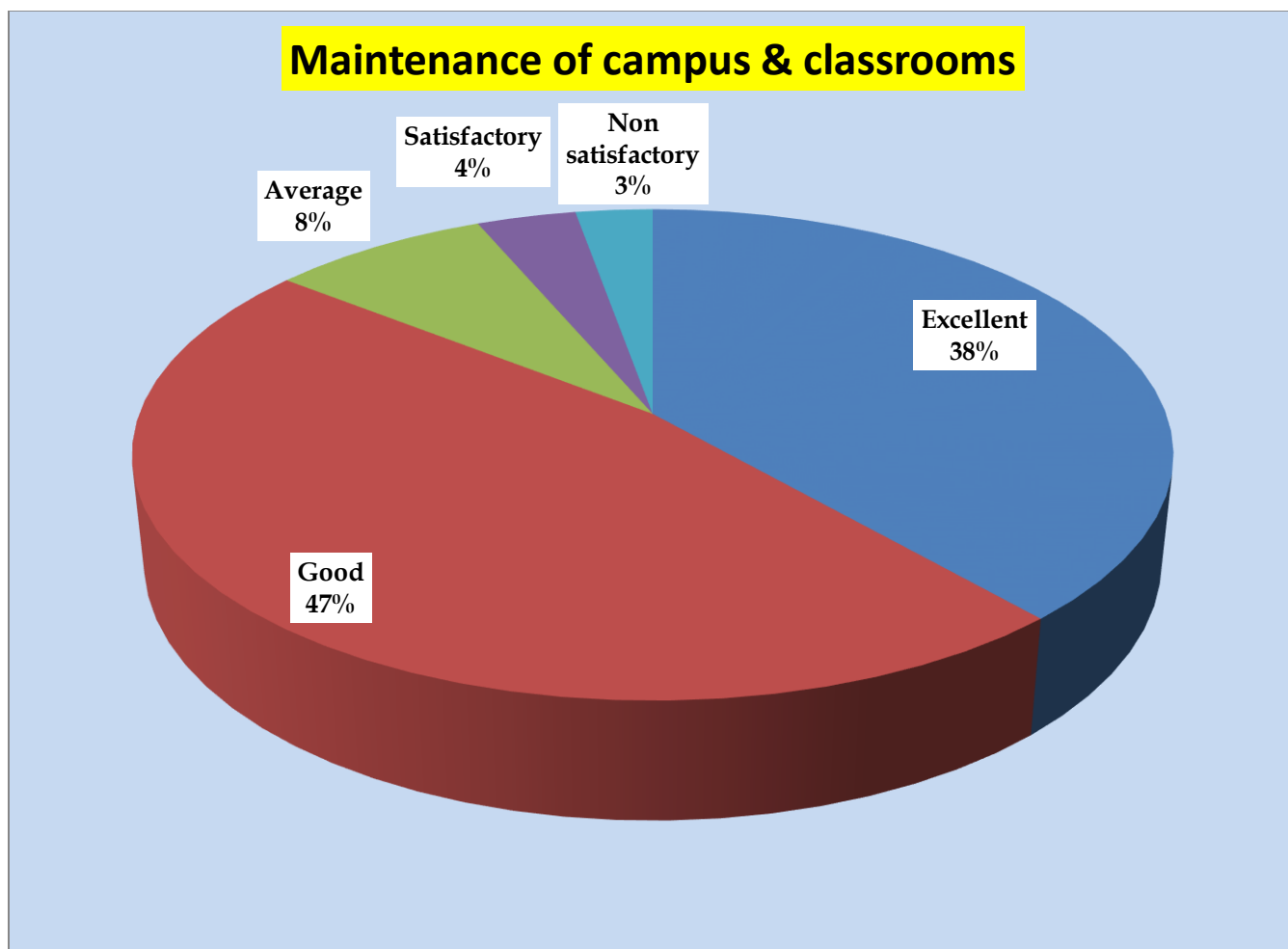
Feedback	Count
Excellent	273
Good	486
Average	266
Satisfactory	109
Non -satisfactory	219
Total	1353

Wi-fi availability in campus/classrooms

- Satisfactory 8%
- Non satisfactory 16%
- Excellent 20%
- Average 20%
- Good 36%
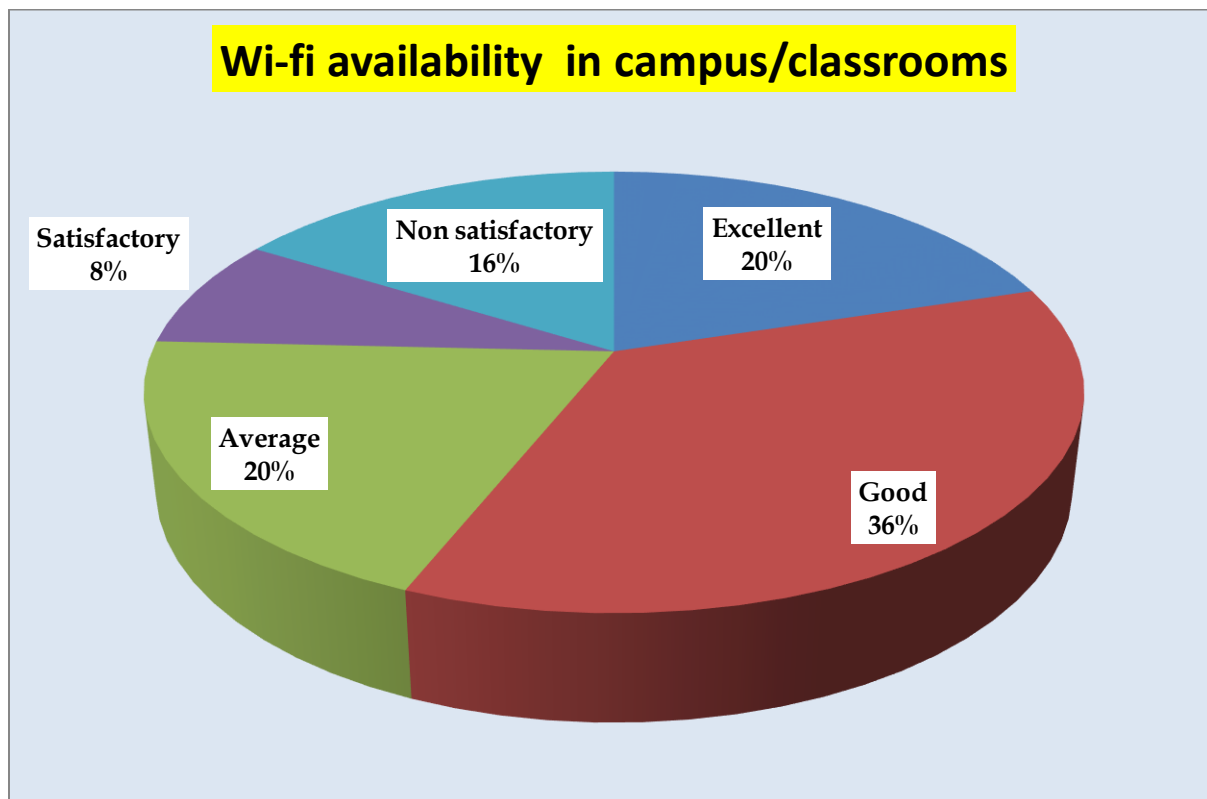
Observations: 20% of the students have expressed that **Wi-fi availability in campus/classrooms** is excellent, 36% as Good, 20% as Average, 8% as Satisfactory and 16% as Non-satisfactory.

Infrastructure Facilities
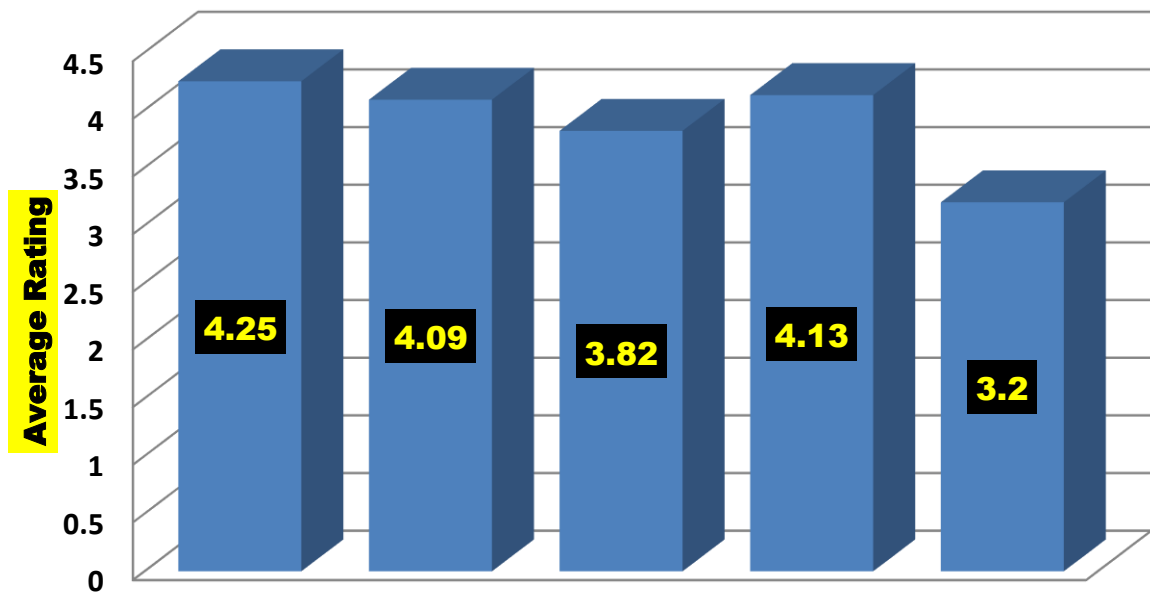
Average Rating

Facility	Rating
Library Facilities	4.25
Computer lab facilities	4.09
Cafeteria	3.82
Maintenance of campus, classrooms	4.13
Wi-fi availability in campus/classrooms	3.2

Q.No.17: Extracurricular activities [Sports facilities]

Feedback	Count
Excellent	403
Good	709
Average	163
Satisfactory	50
Non -satisfactory	28
Total	1353

Sports facilities

Satisfactory 4%

Non satisfactory 2%

Average 12%

Excellent 30%

Good 52%
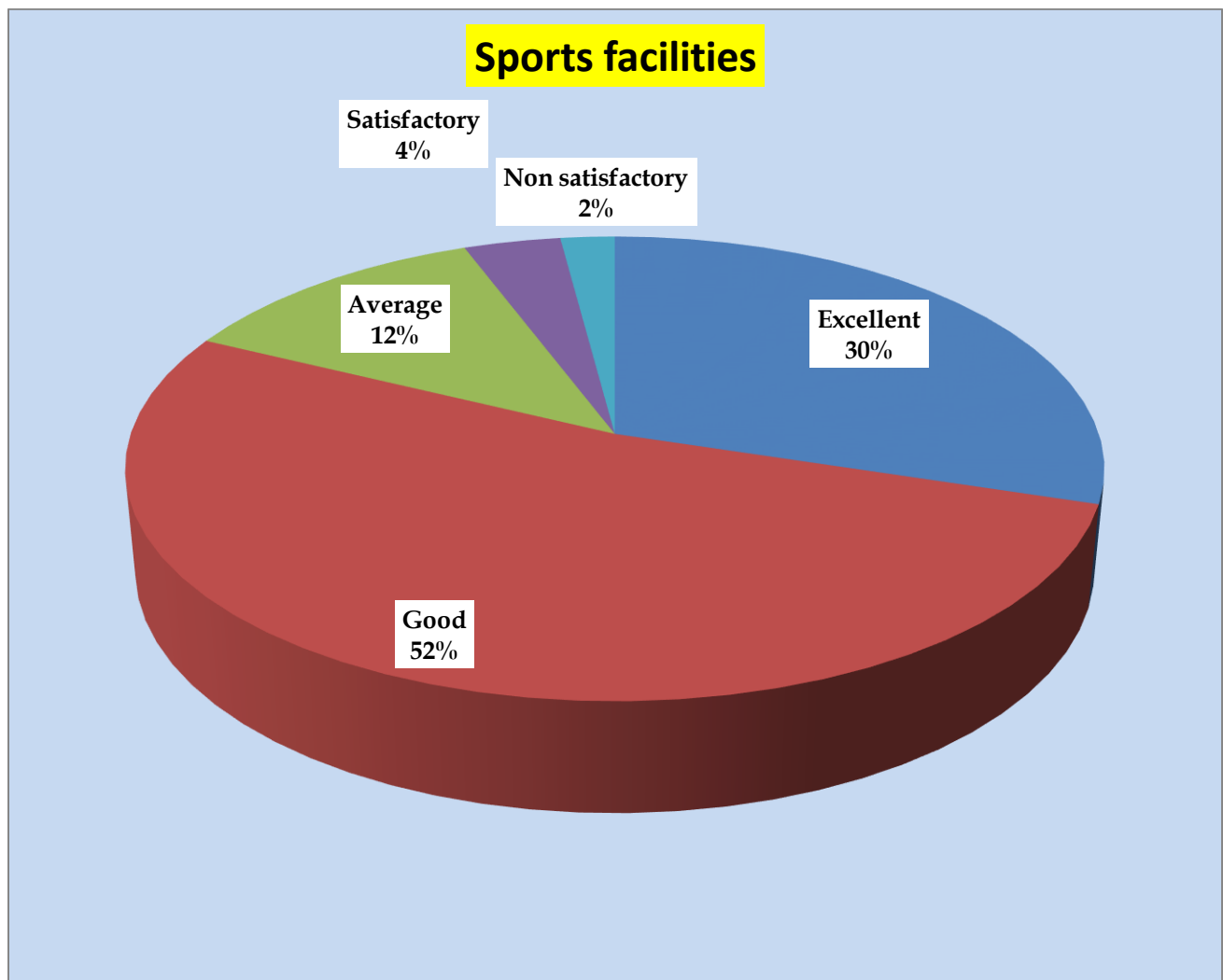
Observations: 30% of the students have expressed that Sports facilities are excellent, 52% as Good, 12% as Average, 4% as Satisfactory and 20% as Non-satisfactory.

Q.No.18: Extracurricular activities [Association activities]

Feedback	Count
Excellent	433
Good	663
Average	183
Satisfactory	46
Non -satisfactory	28
Total	1353
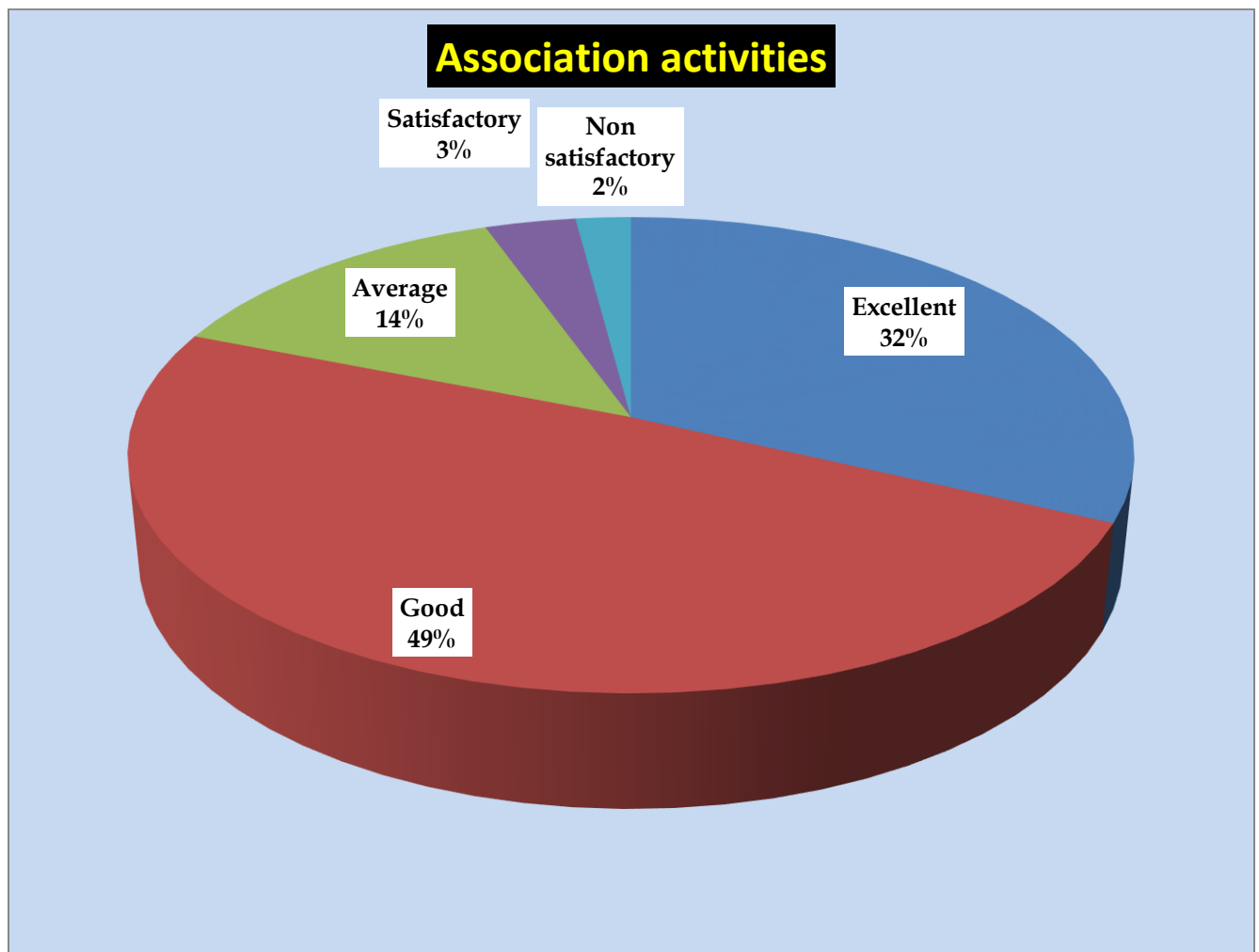
Observations: 32% of the students have expressed that Association activities are excellent, 49% as Good, 14% as Average, 3% as Satisfactory and 2% as Non-satisfactory.

Q.No.19: Extracurricular activities [Functioning of NSS, Aicuf/others associations]

Feedback	Count
Excellent	408
Good	676
Average	183
Satisfactory	58
Non -satisfactory	28
Total	1353

Functioning of NSS, Aicuf/others associations

Satisfactory
4%

Non satisfactory
2%

Average
14%

Excellent
30%

Good
50%

Observations: 30% of the students have expressed that **Functioning of NSS, Aicuf/others associations** are excellent, 50% as Good, 14% as Average, 4% as Satisfactory and 2% as Non-satisfactory.

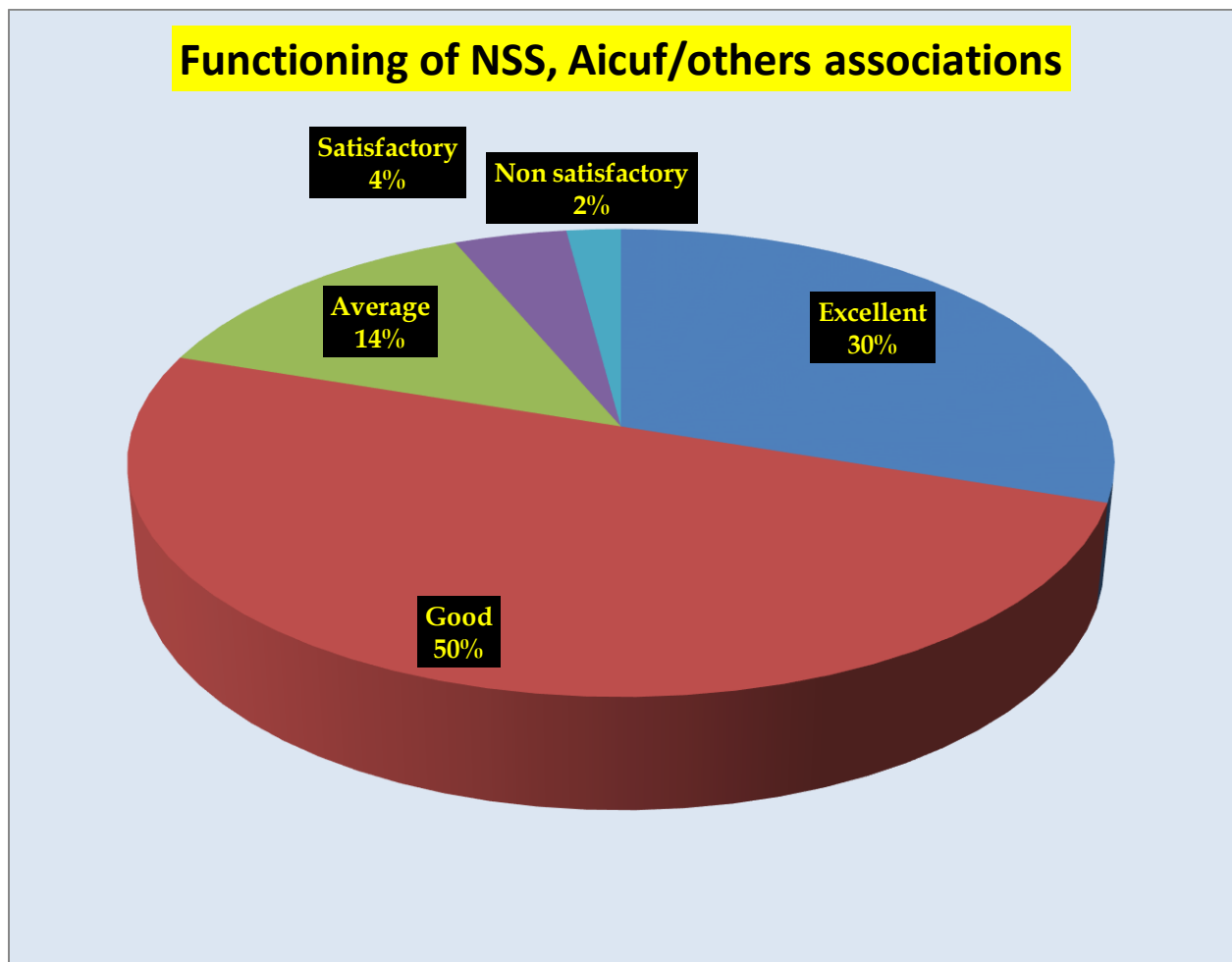**Q.No.20: Extracurricular activities [Extension activities (Bembala) and outreach]**

Feedback	Count
Excellent	420
Good	656
Average	171
Satisfactory	68
Non -satisfactory	38
Total	1353

Extension activities (Bembala) and outreach]

Satisfactory 5%
Non satisfactory 3%
Average 13%
Excellent 31%
Good 48%
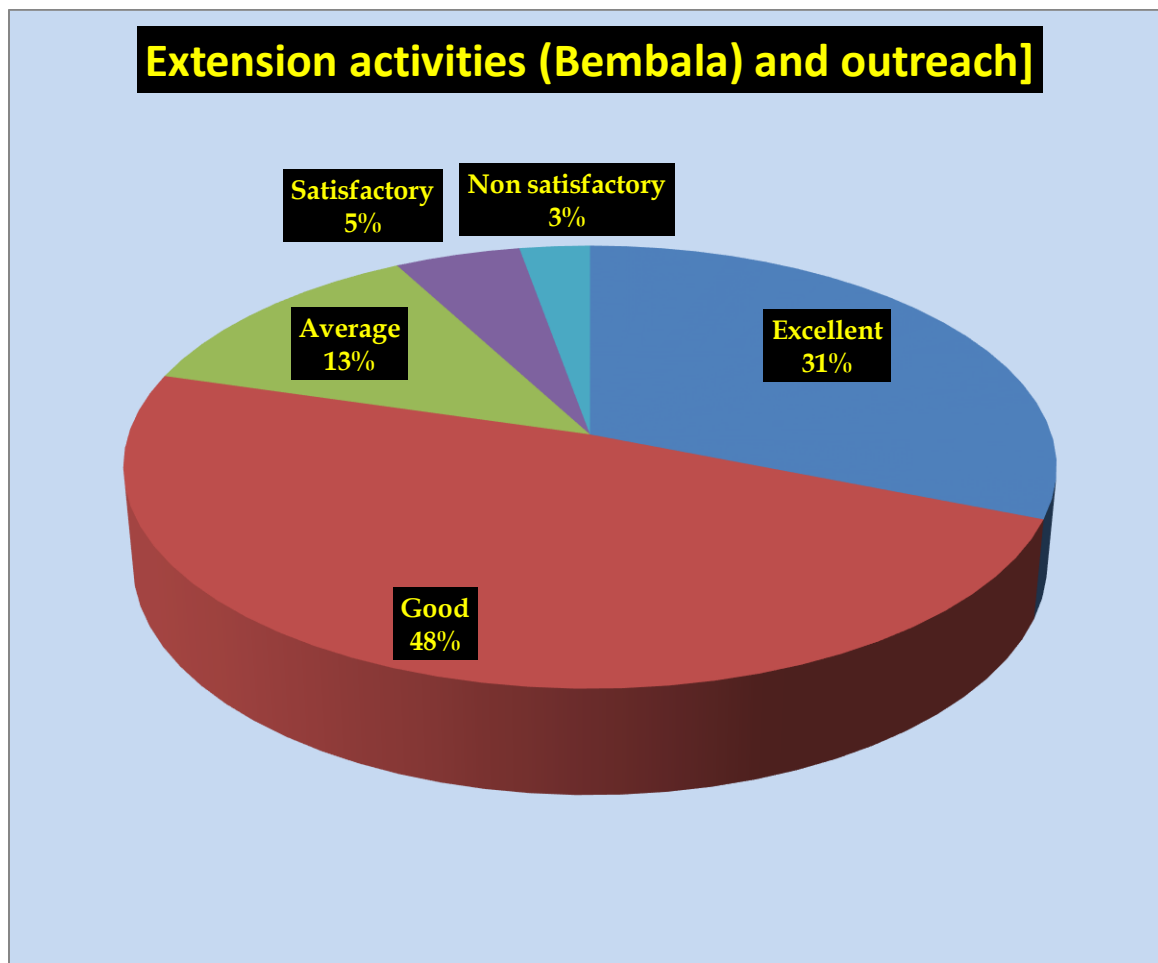
Observations: 31% of the students have expressed that **Extension activities (Bembala) and outreach** are excellent, 48% as Good, 13% as Average, 5% as Satisfactory and 3% as Non-satisfactory.

Q.No.21: Overall experience as a Josephite

Feedback	Count
Excellent	600
Good	562
Average	125
Satisfactory	50
Non -satisfactory	16
Total	1353

Overall experience as a Josephite]

Satisfactory 4%

Non satisfactory 1%

Average 9%

Excellent 44%

Good 42%
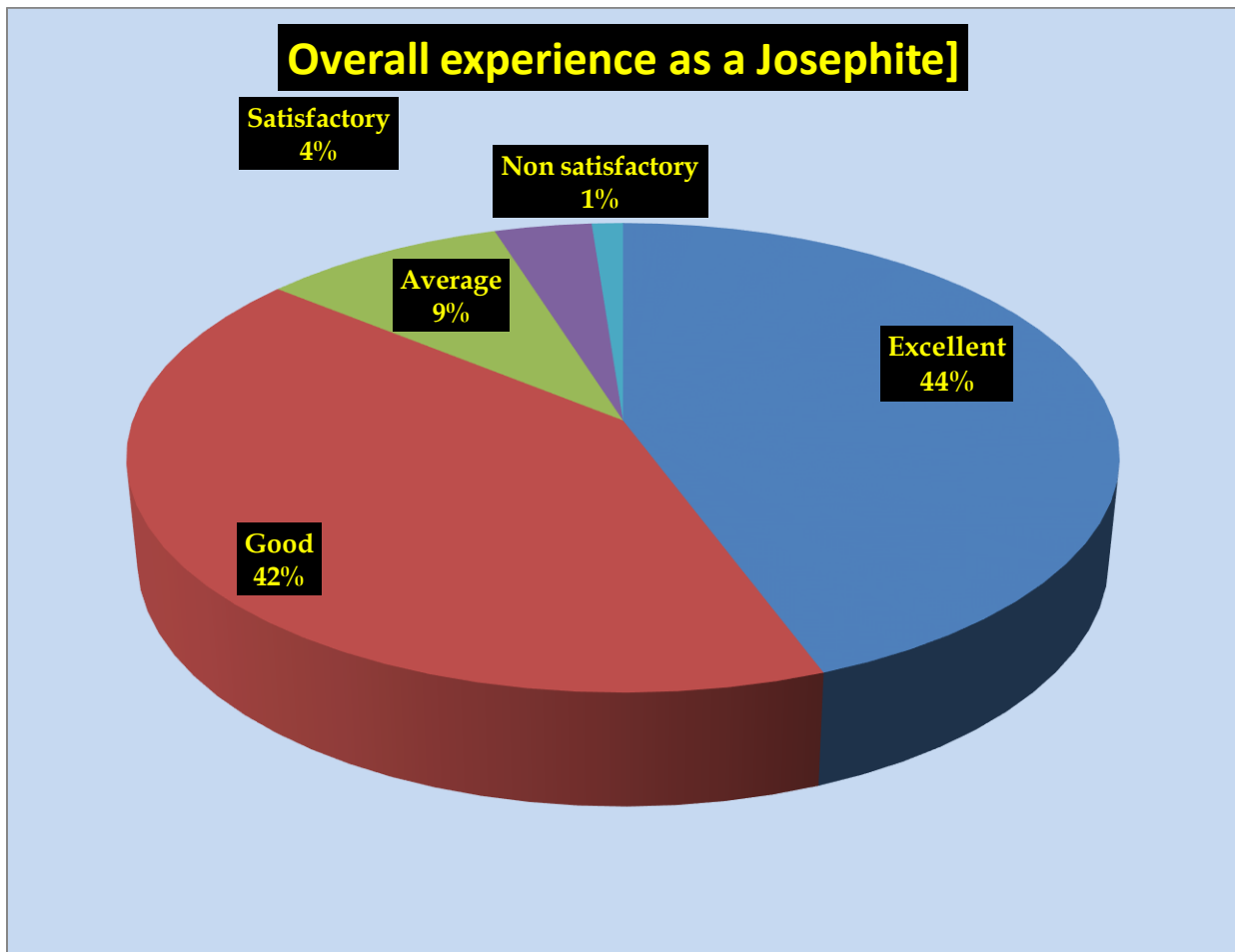
Observations: 44% of the students have expressed that **Overall experience as a Josephite is** excellent, 32% as Good, 9% as Average, 4% as Satisfactory and 2% as Non-satisfactory.
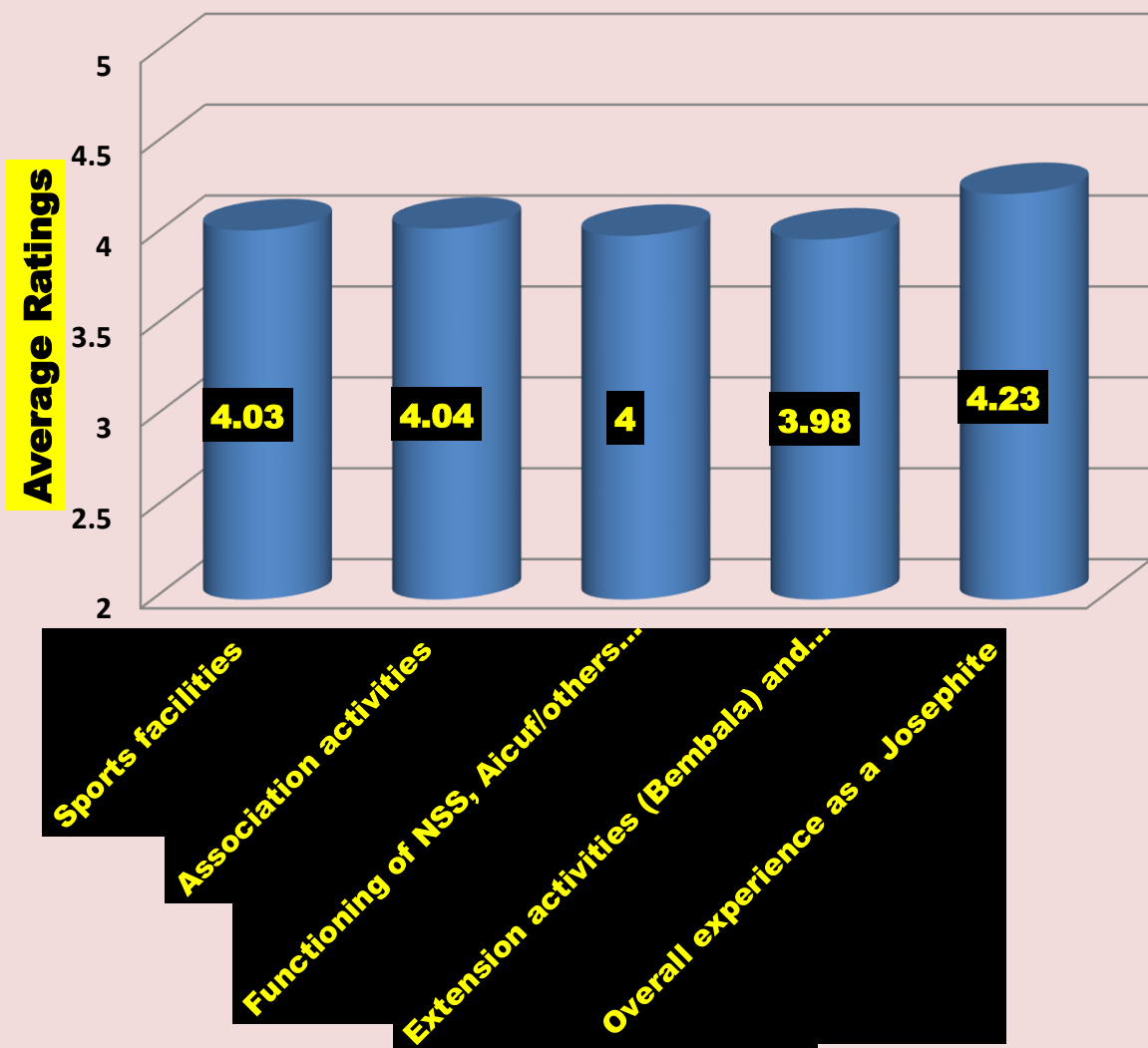
Average Ratings (2020-21 & 2021-2022)

Categories (x-axis):
- Learning and problem-solving methodologies...
- Teaching methods
- Sharing of learning materials
- Importance given to remedial class
- Mentor support
- Syllabus coverage
- Assessment methods used in CIA
- Evaluation of answer scrips
- On time declaration of results
- Placement cell functioning
- Professional training/pre placement training
- Library Facilities
- Computer lab facilities
- Cafeteria
- Maintenance of campus, classrooms
- Wi-fi availability in campus/classrooms
- Sports facilities
- Association activities
- Functioning of NSS, Aicuf/others associations
- Extension activities (Bembala) and outreach
- Overall experience as a Josephite

Legend:
- For the Acadenic Year 2021-2022
- For the Acadenic Year 2020-2021