# St. Joseph's College of Commerce (Autonomous)

163, Brigade Road, Bengaluru - 560 025

Accredited with 'A++' Grade (4<sup>th</sup> Cycle) by the National Assessment and Accreditation Council (NAAC)

Recognized by the UGC as "COLLEGE WITH POTENTIAL FOR EXCELLENCE"



# Bachelor of Business Administration (Regular)

## Semesters I & II

Syllabus as per Karnataka State Education Policy 2024 Curriculum Framework w.e.f., 2024-2025

Academic Year 2024 - 2025

Batch 2024 - 2027

St. Joseph's College of Commerce

(Autonomous)
Affiliated to Bengaluru City University

St. Joseph's College of Commerce (SJCC) was formerly a part of St. Joseph's College, established in the year 1882. The Commerce Department was established in the year 1949

and it became an independent college with its own building in Brigade Road in the year 1972.

The college has in its Vision a model for higher education which encourages individuals to dream of a socially just world and in its Mission a strategy to empower individuals in realizing that dream.

With an objective of imparting quality education in the field of Commerce and Management, the college has been innovating in all aspects of higher education over a long period of time. These innovations were further bolstered with the granting of autonomous status to the college by UGC in September 2005. From then on, the college has taken a lead in reforming curriculum and syllabus, examination and evaluation pattern and teaching and learning methods through the Board of Studies, the Academic Council and the Governing Council comprising of eminent academicians, industry representatives and notable alumni.

The college has undergone four cycles of NAAC accreditation starting from the year 2000 in which it secured 'five stars', next in the year 2007 an 'A' grade, in the year 2012 again an 'A' grade and recently in February 2021 an 'A++'. It is one of the very few institutions in the country to have secured A++ grade in the fourth cycle under the Revised Accreditation Framework (RAF) and the first college in Karnataka to do so. The college was declared as a 'College with Potential for Excellence' in the year 2010. In 2011, SJCC was recognized as a Research Centre by Bangalore University. The college has been ranked 55th in the National Institutional Ranking Framework (NIRF) ratings of Ministry of Education, Government of India, in 2024 and it has been the only institution from Karnataka to make it consistently to the top 100 in the country.

The college offers diverse programmes in Commerce, Business Administration Arts and Science. Under Commerce Studies it offers B.Com, B.Com (Professional-International Accounting and Finance), B.Com (BPM- Industry Integrated), B.Com (Travel and Tourism), B.Com (Analytics), B.Com (Professional - Strategic Finance), M.Com (Finance & Taxation/ Marketing & Analytics), M.Com (International Business) & M.Com (Financial Analysis). Under Business Administration it offers (Entrepreneurship) and BBA (Professional-BBA, **BBA** Finance Accountancy). Under Arts it offers BA (English, Communicative English and Psychology) and Under Science it offers B.Sc (Economics, Mathematics and Data Analytics). The college also offers five one-year Post Graduate Diploma programmes.

#### THE DEPARTMENT OF BUSINESS ADMINISTRATION

With the world of business constantly changing and a strong base created for technology in the country, it is of utmost importance to augment management talent and resources at all levels. Strategies and goals of any educational institution has to be constantly redefined to keep in pace with the external environment. All this led to the birth of the BBA department at St. Joseph's College of Commerce in the year 2004-2005. Within a short period of time, the department has emerged as a promising center in the field of management studies at the undergraduate level. This department aims at motivating students to take up higher studies in management, so that they may blossom into effective entrepreneurs who would not be afraid of

taking risk, or teachers and researchers who would contribute positively towards the betterment of the society or to take up consultation to help business units leverage on management knowledge.

#### **OBJECTIVES OF THE BBA PROGRAMME**

- To impart knowledge to students in functional areas of business so that they may pursue careers in management and excel in different fields of management.
- To incorporate extensively along with theoretical knowledge sharing various skills (viz., Presentations, rapid reading, geo political awareness, time management) needed for managerial effectiveness.
- To promote knowledge through research applied and conceptual, relevant to management studies.
- To enhance the decision-making skills and administrative competence of students.
- To motivate students to apply management techniques to new and innovative areas of management.

#### I. ELIGIBILITY FOR ADMISSION

Candidates who have completed the two-year Pre-University course of Karnataka State or its equivalent are eligible for admission into this Programme.

#### II. DURATION OF THE PROGRAMME

The duration of the programme is three (03) years of Six Semesters. A candidate shall complete his/her degree within five (5) academic years from the date of his/her admission to the first semester. Students successfully completing three (03) years of the course will be awarded Bachelor's Degree in Business Administration.

#### **III. MEDIUM OF INSTRUCTION**

The medium of instruction shall be in English.

#### **IV.ATTENDANCE**

- **a.** A student shall be considered to have satisfied the requirement of attendance for the semester, if he/she has attended not less than 75% in aggregate of the number of working periods in each of the courses, compulsorily.
- **b.** A student who fails to complete the course in the manner stated above shall not be permitted to take the End Semester Examination.

#### V. TEACHING AND EVALUATION

M.Com/MBA/MFA/MBS/MTA/MA/M.Sc graduates with B.Com, B.B.A, B.B.S,BA and B.Sc as basic degree from a recognized university are only eligible to teach and to evaluate the courses including part – B courses of I and II semesters except languages, compulsory additional courses and core Information Technology related courses, Skill based, Value Based and Foundation courses, mentioned in this regulation. These courses shall be taught by the Post graduates as recognized by the respective Board of Studies.

#### VI.SCHEME OF EXAMINATION

Academic Evaluation under State Education Policy (SEP) (Effective from Academic Year 2024-2025): The academic evaluation of both undergraduate (UG) and postgraduate (PG) programmes consists of two components: Continuous Internal Assessment (Formative Assessment) and End-Semester Examination (Summative Assessment).

#### Assessment for UG Students under SEP will be as follows:

Type of Assessment	Assessment Component	Allotted Marks
	CIA I (Test)	10 Marks
Continuous Internal Assessment / Formative Assessment	CIA II (Skill-based Assessment)	10 Marks
	Mid-Term Exam	20 Marks
Total	40 marks (scaled down to 2	0 marks)
End-Semester Examination / Summative Assessment	End-Semester Examination (For three hours duration)	80 Marks
TOTAL		100 Marks

#### A. Additional Details

- **Mid-Term Exam**: The mid-term exam covers at least 40-50% of the syllabus and has duration of one hour.
- Continuous Internal Assessment (CIA) Activities: CIA activities are designed with clear objectives, modalities, assessment rubrics, and outcomes.

#### **B. CIA Improvement**

There is **no provision for enhancing CIA marks** for UG students once the semester ends.

#### Attendance requirement for taking ESE

- The University Grants Commission (UGC) mandates a minimum of 75% attendance in each course to be eligible to write the End Semester Examinations (ESE).
- There is no provision for condonation of attendance under the UGC Act.

#### VII. Minimum for a Pass

- **Minimum Pass Marks in Final Examination**: A minimum of 40 percent is required in each course in the End Semester Exams. The student must score at least 32 marks out of 80 in the End Semester Examination (ESE).
- Overall Pass Requirement: The aggregate of Continuous Internal Assessment (CIA) and End Semester Examination (ESE) should also be a minimum of 40 percent. Out of 100 marks, a student must secure at least 40 marks in each course to qualify as passed inclusive of minimum 32 marks out of 80 in End Semester Exam.

#### VIII. GRADING SYSTEM FOR CHOICE BASED CREDIT SYSTEM (CBCS)

The modalities and operational details are given below:

• **Grade Points**: The College adopts a ten-point grading system. The papers are marked in a conventional way for 100 marks. The marks obtained are converted to grade point according to the following table. If a student is absent for the paper the grade point assigned is 0.

%	95 -	90 -	85 -	80 -	75 -	70 -	65 -	60 -	55 -	50 -	45 -	40 -	Below
Mark	10	94	89	84	79	74	69	64	59	54	49	44	40
s	0												
Grade	10	9.5	9	8.5	8	7.5	7	6.5	6	5.5	5	4.5	0
Point													

• Credits: Credits are assigned to courses based on the following broad classification:

Courses Category	Instruction Hours/week	Credits
Languages	3 Hours	3
Major Core	4 Hours	4
Skill Enhancement Courses	1-4 Hours	1-4
Compulsory Courses	1-2 Hours	1-2

#### • Grade Point Calculation

• Semester Grade Point Average (SGPA): The SGPA is calculated as the sum of the product of the credits and the grade points scored in all courses, divided by the total credits.

### SGPA = Total of (Credits Earned X Grade Points) ÷ Total of Corresponding Credits

- Minimum SGPA required for a pass is 4.5.
- If a student has not passed in all courses or is absent, the SGPA is not assigned.
- Cumulative Grade Point Average (CGPA): The CGPA is the weighted average of all the courses taken by a student across all semesters of a programme.
- Cumulative Grade Point Average (CGPA): The CGPA is the weighted average of all the courses taken by a student across all six semesters of a programme.

### CGPA = $\sum$ Total Credits in the Semester × SGPA ÷ Total Credits of the Courses

Note: SGPA and CGPA will be rounded off to two decimal places.

#### • Interpretation of SGPA/CGPA and Classification of Final Result

<b>Grade Points</b>	% of Marks	Grade	Result/Class Description
9.00-10.00	85 - 100	О	Outstanding

8.00-8.99	75 - 85	A+	First Class Exemplary
7.00-7.99	65 - 75	A	First Class Distinction
6.00-6.99	55 – 65	B+	First Class
5.50-5.99	50 -55	В	High Second Class
5.00-5.49	45 - 50	С	Second Class
4.50 -4.99	40 - 45	Р	Pass Class
Below 4.5	Below 40	RA	To Re-Appear

#### IX. PATTERN OF ESE QUESTION PAPER UNDER SEP

The End Semester Examination (ESE) question paper under SEP will include questions that assess both Lower Order Thinking Skills (LOTS) and Higher Order Thinking Skills (HOTS). The difficulty level of the question paper will be distributed as follows: 40% easy, 30% difficult, and 30% very challenging.

Duration: 3 Hours Maximum Marks: 80

The question paper pattern will be as follows:

Sections	Marks per Question	Number of Questions	Total Marks
Section A	2 marks	5 questions (out of 7)	10 Marks
Section B	5 marks	4 questions (out of 6)	20 Marks
Section C	12 marks	3 questions (out of 5)	36 Marks
Section D	14 marks	1 question (Case Study)	14 Marks
Total			80 Marks

#### X. REVALUATION AND RETOTALING

Requests for **revaluation**, **retotaling**, and **photocopies of the answer book** for the End-Semester Examination (ESE) must be submitted to the Controller of Examination along with the prescribed fee within two weeks from the declaration of results.

#### XI. ABSENCE DURING END SEMESTER EXAMINATION

If a student misses the End Semester Examination, they will be marked as "Absent" and will be required to take the supplementary examination for that course during the next available opportunity only.

#### XII. MALPRACTICE

Students will be dealt severally in case if they are found guilty of any malpractices during examination. The college has zero tolerance towards any kind of unethical means adopted to

secure marks in the exams.

#### **OUTCOME BASED EDUCATION (OBE)**

Our BBA programmes will produce graduates who will be capable of the following:

#### PROGRAMME EDUCATIONAL OBJECTIVES (PEOs)

- **PE O1 Develop** professional competence to become successful managers and entrepreneurs in the academia, industry or government.
- **PE O2** Adapt to a rapidly changing environment with newly learnt and applied skills and competencies, become socially responsible and value driven citizens, committed to sustainable development
- **PE O3 Act** with conscience of global, ethical, societal, ecological and commercial awareness with sustainable values as is expected of practicing management professionals contributing to the country
- **PE O4 Able** to continue their professional development by obtaining advanced degrees in Management or other professional fields

#### PROGRAMME OUTCOMES (POs)

#### PO 1 Disciplinary and Inter-disciplinary Knowledge

Demonstrate the understanding of relevant business, management and organization knowledge, both academic and professional, in line with industry standards.

#### PO 2 Decision Making Skill

Apply underlying concepts, principles, and techniques of analysis, both within and outside the discipline to generate all the possible solutions and pick one that shows their understanding of the problem and the outcomes.

#### PO 3 Integrated Problem-Solving and Research

Analyze how parts of a whole interact with each other to produce overall outcomes in complex systems by analyzing key managerial issues in a particular industry or company and propose appropriate managerial solutions to the situation.

#### PO 4 Critical Thinking Skill

Evaluate evidence, arguments, claims and beliefs by using right type of reasoning as appropriate to the situation and Analyze how parts of a whole interact with each other to produce overall outcomes in complex systems.

#### PO 5 Creative Thinking Skill

Develops, implements and communicates new and worthwhile ideas using both incremental and radical concepts to make a real and useful contribution to their work.

#### PO 6 Usage of Modern Technology and Tools

Use tools and technologies of digital nature, communication/networking tools and social networks appropriately to access, manage, integrate, evaluate and create information to successfully function in a knowledge economy.

#### PO 7 Leadership and Team Work

Develop a vision, translate that vision into shared goals, and effectively work with others to achieve these goals.

#### PO 8 Ethical Conduct

Act responsibly and sustainably at local, national, and global levels.

#### PO 9 Collaboration

Work collaboratively and respectfully as members and leaders of diverse teams.

#### PO 10 Self-Directed and Life-Long Learning

Create goals and monitor progress toward them by developing an awareness of the personal, environmental and task-specific factors that affect the attainment of the goals.

#### PROGRAMME SPECIFIC OUTCOMES (PSOs)

#### PO 11 Entrepreneurial Perspectives

Develop, organize and manage a business venture along with any of its risks. (Sustainable Business Models)

#### PO 12 Global Perspectives and Multicultural

Create effective and appropriate interaction and Teamwork with people of different nationalities and cultures, demonstrating respect for social, cultural and linguistic diversity at the local, national and international levels.

Category/Semester   I   II   III   IV   V   VI	Total Credits										
Languages   Lang I	Total Credits										
Lang I   L											
Part A Credits   Company Law	PART A: LANGUAGES										
Part A Credits 6 6 6 6 6  PART B: DISCIPLINE SPECIFIC COURSES  Perspectives in Management Managemen											
Perspectives in Management											
Perspectives in Management   Organisational Behaviour   Entrepreneurship Management   Productions and Operations Management   Strategic Management   Strategic Management   Strategic Management   Income Tax I   Income Tax I	24										
Major Core Courses 4 Hrs - 4 Crs  Management  Operations  Company Law  Income Tax I  Income Tax I  Operations  Management  Accounting  Decisions  Management  Accounting  Management  Accounting  Business  Mathematics & System  Indian Financial System  Management  Accounting  Financial Management  Services Tax  Business Ething Management  Accounting  Business Ething Management  Business Ething Management  Accounting  Business Ething Management  Business Ething Management  Accounting  Business Ething Management  Busines	PART B: DISCIPLINE SPECIFIC COURSES										
Core Courses   Economics   Management   Management   Company Law   Income Tax I   Income Tax I											
Business Environment Accounting Accounting Business Decisions Decisions Accounting Business Accounting Business Mathematics & Statistics System Financial Management Services Tax Financial System Financial System Financial Services Tax Financial Services	]										
Mathematics & Statistics System System Signal Goods and Services Tax S											
Elective Courses Elective I											
Part B Credits 16 16 16 16 20	100										
PART C: SKILL ENHANCEMENT COURSES/ACTIVITIES	•										
Skill Based Courses/Activities  MOOCs/Certific ate Courses 1 Cr  Methodology 2 Crs 2 Crs	ip										
ate Courses Spreadsheets Technology for Business 2 Crs Project Internship 2 Crs											
Value Based Activities     Extra-Curricular Activities     Extra-Curricular Activities     Extra-Curricular Activities     Extra-Curricular Activities     Extension Activities       1 Cr     1 Cr     1 Cr     1 Cr											
Part C Credits         2         2         4         8         5	21										
PART D: FOUNDATION/COMPULSORY COURSES											
Foundation/ Compulsory Constitutional Values I Constitutional Values II											
Courses Psychological Wellbeing 1 Cr											
Part D Credits 3 2											
Total Credits 25 26 24 26 24 25	5										

## BBA (Regular)

## Course Structure as per SEP

## SEMESTER I

Course Code	Title of the Course	Category of Course	Teachin g Hours Per Week	CIA	ESE	Total Mark s	Credit s
M1 24 GE 101	General English	Language I	3	20	80	100	3
M1 24 KN 101	Kannada						
M1 24 HN 101	Hindi	Language II	3	20	80	100	3
M1 24 AE 101	Additional English						
M1 24 MC 101	Perspectives of Management	Major Core	4	20	80	100	4
M1 24 MC 102	Managerial Economics	Major Core	4	20	80	100	4
M1 24 MC 103	Business Environment	Major Core	4	20	80	100	4
M1 24 MC 104	Business Mathematics and Statistics	Major Core	4	20	80	100	4
UG 24 CC 101	Constitutional Values I	Compulson Course	y 2	10	40	50	2
UG 24 FC 101	Psychological Wellbeing	Compulsor Course	ry 1	25	1	25	1
	Tot al Cre dits						25

	•	Department of Busin BBA (R		stration					
Semester	Course Code	Course Title	Course Duration	Course Type	Teaching Hours Per week	Credits			
I	M1 24 MC 101	PERSPECTIVES IN MANAGEMEN T	60 Hours	Major Core	4 Hours	4			
Course Objectives		content is designed principles of manages entity.							
Course Outcomes	CO1	Describe the forms of organisation and evolution of management thought.							
	CO2	Integrate the planning, forecasting with decision making process of a given organization.							
	CO3	Relate the function of organizing with staffing in consideration of their effort on individual actions.							
	CO4	Identify the range of tools available in the	-		irecting and c	ontrolling			
	CO5	Compare and cont techniques used in r			nd modern c	ontrolling			
	CO6	Illustrate the recent trends in management and factors affecting ethical practices in Business and social responsibilities of management towards all the stake holders.							
Module 1	Forms of Or	ganisation & Manag	gement			15 Hours			

Organisation: Meaning, Characteristics, Merits and Limitations of: Proprietary concerns, Partnership firms, Companies - Government undertakings- Non Business Organization - Trusts - Cooperative Society - Clubs and Associations. Introduction to Management - Meaning, Definition, its nature, purpose, importance & Functions, Management as an Art, Science & Profession- Management as social System. Concepts of management - Administration - Organization Levels of Business Management - Need for Managers - Types of Managers - Managerial Roles.

Evolution of Management Thought: Contribution of F.W.Taylor, Taylor's scientific management - Fayol's Principles of Management - Elton Mayo (hawthorne studies), Chester Bernard, and Peter Ducker to the management thought -various approaches to management (i.e. Schools of management thought). 3 stage differentiation of management theories (classical, neo classical, modern theories)

## Module 2 Planning 10 Hours

Planning: Nature - Planning Process - Objectives, Meaning - Need & Importance, levels, advantages & limitations, Types of Plans.

Forecasting: Meaning and purpose of forecasting – Techniques of forecasting – Qualitative and quantitative.

Decision Making: Meaning - Steps in decision-making

#### Module 3 Organizing and Staffing

8 Hours

Organizing: Nature and purpose of organization, Elements of organizing & process.

Principles of organization – Organization structure and types, Delegation of authority – Principles of Delegation, Importance and difficulties in delegation – Departmentation – Committees – Centralization v/s Decentralization of Authority – Span of Control.

Staffing: Nature -Process of staffing- Importance of staffing.

#### Module 4 Directing

12 Hours

Directing: Meaning - Principles and techniques of directing

Leadership: Meaning. Leadership styles-Formal and informal leadership. Theories of leadership

Motivation: Meaning, Nature, Purpose and Significance of Motivation.

Morale: Meaning, Nature, Purpose and Significance of Morale, Difference between Morale and Motivation, Morale and performance, Developing High Morale, Measurement of Morale.

Communication: Principles and Process of communication – Barriers to effective communication.

Co-ordination: Meaning – Principles and process of co-ordination.

#### Module 5 Controlling

8 Hours

Meaning -- Steps in controlling -- Essentials of a Sound Control System - Methods of Establishing Control, Techniques of controlling - Budgetary and non-budgetary.

## Module 6 Social Responsibility of Management and Contemporary 7 Hours Trends in Business 7 Hours

Social Responsibilities of Management - Meaning, Social responsibilities of business towards various stakeholders- Meaning of business ethics- need and importance - Profits and Ethics - Factors affecting ethical practices in Business. Recent Trends in Management: Management of Change, Management of Crisis, International Management, Community involvement.

## Self-Learning Topics

2

#### Skill Development

Take different types of organisation of your choice and make a chart of the type of organisation structure followed at the institution. Also create a chart

	on Media of Communication followed at the organisations.
2	Take a company of your choice and create a chat on the hierarchy that exists in the company or create a graphical representation of Maslow's Theory and present it in class.
3	Critically analyze the corporate strategies that are adopted by Indian Companies to face the challenges of competition. Make a report of your findings.
4	Select a successful retail store and give details of factors leading to its success or Select a failed venture, if any known to you, and bring out reasons for its failure. Make a presentation of the same in class.
5	Select a company of your choice and prepare a SWOT analysis for the same also Mention the characteristics and skills of managers in the 21st century that them successful.
6	Identify some unethical and ethical practices prevailing in an organization. Make a report of the same.
Books for	Reference
1	Bhat, A., & Kumar, A. (2019). Learning Management Principles, Processes and Practices (2nd ed.). Bengaluru: Oxford University Press.
2	Bhushan, Y. K. (2016). Fundamentals of Business Organization and Management (19th ed.). New Delhi: Sultan Chand & Sons.
3	Chandan, J. S. (1997). Management Concepts and Strategies (1st ed.). Delhi: Vikas Publishing House Pvt. Limited.
4	Koontz, H., & O'Donnell, C. (1986). Essentials of Management (4th ed.). New Delhi: McGraw Hill.
5	Kanagasabapathi, P. (2012). Indian Models of Economy, Business and Management (3rd ed.). Delhi: PHI Learning.
6	Prasad, L. M. (2019). Principles of Management (8th ed.). New Delhi: Sultan Chand & Sons.
7	Griffin, R. W. (2012). Management Principles and Applications (10th ed.). Delhi: Cengage Learning.
8	Sharma, R. K., & Gupta, S. K. (2016). Principles of Management (1st ed.). New Delhi: Kalyani Publishers.
9	Srinivasan, R., & Chunawalla, S. A. (2014). Management Principles and Practice (1st ed.). Kolkata: Himalaya Publishing House.
10	Tripathi, P. C., & Reddy, P. N. (2017). Principles of Management (5th ed.). New Delhi: McGraw Hill Education.
Mapping	of CO and PO

#### Mapping of CO and PO

СО/РО	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1												
CO2												

CO3						
CO4						
CO5						
CO6						

	Department of Business Administration							
Semester	Course Code	BBA Course Title	Credits					
I	M1 24 MC 102	MANAGERIAL ECONOMICS	4	4				
Course Objectives	of econom knowledg	The course aims to familiarize the students with the fundamental concepts of economics and its applicability in business environment along with the knowledge on concepts of consumer behavior and its impact on managerial decisions and operations.						
Course Outcomes		Describe the role of Managerial Economics in Business decisions making						
		Evaluate the laws relating to consumer behaviour and law of demand in the context of using the appropriate demand forecasting technique.						
	CO3	Examine the factors influencing pricing decision in order to arrive at appropriate pricing						
		Compare and contrast the implication of law of production and short run and long run curves on average cost and marginal cost						
		Determine the equilibrium pricing and output under perfect and imperfect market competitions.						
	CO6	Relate dynamics of Business cycles, changes in monetary and fiscal policies and other macro-economic variables with the corresponding impact on managerial decisions and operations.						
Module 1	Introducti	ion to Managerial I	Economics			4 Hours		

Meaning and significance of Managerial Economics, Basic concepts of Micro and Macro Economics, Impact of Micro and Macro Economic Factors on Business Operations - Economic Growth and Development, Concept of Equilibrium - Types of Equilibrium

Module 2	Approaches to Consumer Behaviour and Demand Analysis	12 Hours
Cardinal and	Ordinal approaches to Consumer Behaviour - Law of Diminishing	g Marginal
Utility and Eq	ui - Marginal Utility - Indifference Curves - Properties Demand -	Meaning -

Determinants - Law of Demand, Elasticity of Demand - Price Elasticity - Degrees - Measurement of Price Elasticity - Concept of Income and Cross elasticity - Methods of Demand Forecasting including problems.

#### Module 3 Pricing

4 Hours

Pricing – Factors influencing Pricing, Objectives of Pricing - Methods of Pricing: Cost plus pricing, Dual pricing, Administered pricing, Target rate of return pricing.

#### Module 4 | Production and Cost Analysis

8 Hours

Laws of Production: Law of variable proportion - Law of returns to scale - Isoquant and Isocost curves - Producer's equilibrium.

Cost Analysis – Types of costs and calculation - Relationship between Short run and Long run curves, Relationship between Average Cost and Marginal Cost.

#### Module 5 | Market Competition

15 Hours

Revenue analysis – Revenue curves under different market competitions, Perfect competition – Meaning, Equilibrium under Perfect competition – Time element under price and output. Monopolistic competition - Oligopoly – Meaning and features – Types of Equilibrium

#### Module 6 Macro-Economic Concepts for Managerial Operations

17 Hours

Phases of Business Cycles and features, Inflation – Types and Causes – Deflation Monetary Policy and Fiscal Policy – Meaning and Tools National income - Basic Concepts and Methods of Computation (Only theoretical concepts) Exchange rate regime – Fixed Vs Floating exchange rates, Foreign Direct Investment and Foreign Institutional Investment Impact of Microeconomic and Macroeconomic Factors on Business Operations

#### **Self-Learning Topics**

1	
2	
3	
4	
5	

#### Skill Development

Skiii Bevelop	ment .
1	To analyze the role of a Managerial Economist in the everyday
	functioning of an organization taking live examples.
2	Choose a specific sector and prepare a survey report on the Demand Forecasting for a product/service.
3	Conduct a small survey to understand the Consumer Behaviour in situations like an epidemic or pandemic.
4	Analyse the different types of Costs incurred in the education sector.
5	Create a product/service of your choice and determine the Pricing

	Method involved in its pricing.					
6	Analyse the different phases of Business Cycles in India since Independence and study how Business Cycles have impacted the global economy in the past.					
7	Study the recent changes introduced in Monetary and Fiscal policy.					
8	Examine statistically the macroeconomic elements of Indian Economy such as HDI, Inflation, Unemployment, Poverty and Capital Formation.					
Book for Refe	rence					
1	Petersen, C. H., & Lewis, W. C. Managerial Economics. New York: Pearson.					
2	Mithani, D. M., & Sane, A. Business Economics. Kolkata: Himalaya Publishing House.					
3	Dewett, K. Economic Theory. New Delhi: S Chand & Co Ltd.					
4	Jhingan, M. L. Micro Economic Theory. Delhi: Vrinda Publications.					
5	Dean, J. Managerial Economics. Delhi: PHI Learning Pvt. Ltd.					
6	Mote, V. L., Paul, S., & Gupta, G. Managerial Economics. New Delhi: McGraw Hill Education.					
7	Reddy, P. N., & Appanaiah, H. R. Essentials of Managerial Economics. Kolkata: Himalaya Publishing House.					
8	Sankaran, S. Business Economics. Chennai: Margham Publications.					
9	Seth, M. L. Principles of Economics. Agra: Lakshmi Narain Agarwal.					
10	Varsheney, R. L., & Maheswari, S. N. Managerial Economics. New Delhi: Sultan Chand & Sons.					

## Mapping of CO and PO

CO/PO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1												
COI												
CO2												
CO3												
CO4												
CO5												
CO6												

	Department of Business Administration BBA (Regular)							
Semester	Course Code	Course Title Course Course Teaching Cred Duration Type Hours Per week						
I	M1 24	BUSINESS	60 Hours	Major	4	4		
	MC 103	ENVIRONMENT		Core				
Course	The cours	e enables students to	recognize th	ne micro an	d macro envi	ronmental		
Objectives	factors in	fluencing business	decisions an	nd conside	r the implic	cations of		
	economic	variables in business	decision mak	ing.				
Course	CO1	Conduct the Environmental analysis that influences Business						
Outcomes		decisions.						
	CO2	Examine the implications of Economic variables in selective business						
		decision making.						
		Evaluate the implication of Global Environment variables in the						
		context of Indian Eco						
		Illustrate the factors	_	l environme	ent that influe	nce		
		Business decision making.						
		Examine the impact of Technological, Socio-cultural and Natural						
		environmental factors affecting Business decision making.						
		Outline the Legal framework regulating to						
DADE:		Competition, Inform		er Ottences	<b>5.</b>			
PART-A	ECONOM	IIC ENVIRONMEN	T					
Module 1	Module 1 An Overview of Business Environment 10 Hours							

Meaning and Definition, Objectives, Importance and Uses of Study of business environment

Environmental Analysis – Meaning, Process of Environmental Analysis, Limitations of environmental Analysis, environmental factors – The Micro environment of business and the macro environment of business.

Module 2	Economic Environment	12 Hours
Meaning - Cl	naracteristics of Indian Economy - Features affecting Economy -	Impact of
Liberalization	Privatization & Globalization of Indian Business Monetary policy -	· Meaning,
objectives		

Fiscal policy – Meaning, objectives, budget and its importance

EXIM policy - Meaning, objectives Industrial policy - Meaning, objectives - Latest Policy Measures

#### Module 3 Global Environment

8 Hours

Meaning, nature of globalisation, causes of globalization, strategies for globalization, Challenges of International Business, GATT and WTO and its implications on Indian economy.

## PART-B LEGAL ENVIRONMENT Module 4 Political Environment

10 Hours

Meaning, Political institutions, The Constitution of India, The Preamble, The fundamental rights, The relationship between business and government, Responsibilities of business towards government, Responsibilities of government towards business, Extent of state intervention in business.

#### Module 5 | Technological, Social and Natural Environment

12 Hours

Technological Environment - Meaning and definition, components of technology, features of technology, Impact of Technology, Limitations in technological development, Current trends in technological environment.

Social and cultural Environment - Meaning and definition of society, Culture - elements of culture, business and culture

Natural Environment - Meaning of Natural Environment, Natural Environment and its impact on business.

#### Module 6 | Legal Environment

8 Hours

Committee on Competition Law and Policy 2000 - Competition Commission of India - Competition Act 2000 - Comparison with MRTP Act - Information technology act 2000 - Cyber Regulations Appellate Tribunal - Cyber Offences.

#### **Self-Learning Topics**

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2	
3	

#### Skill Development

1	Identify the various cyber offences and the penalties for the same. Make a
	report of your understanding
2	Identify at least three MNCs of G-8 Countries operating in India along with products they manufacture. Present your findings in class
3	Collect and analyse the latest Fiscal and Monetary Policies that have an impact on business

#### **Book for Reference**

1	Aswathappa, K., & Reddy, G. S. Business environment. Himalaya Publishing House.
2	Cherunilam, F. Business environment. Himalaya Publishing House.

3	Fernando, A. C. Business environment. Pearson Education India.
4	Mathew, M. Case studies on business environment. ICFAI Books.
5	Pailwar, V. K. Business environment. PHI Publication.

## Mapping of CO and PO

CO/PO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1												
CO2												
CO3												
CO4												
CO5												
CO6												

		Department of Bus		istration						
Semester	Course Code	BBA ( Course Title	Regular) Course Duration	Course Type	Teaching Hours Per week	Credits				
I	M1 24 MC 104	BUSINESS MATHEMATICS AND STATISTICS	60 Hours	Major Core	4	4				
Course		to provide student								
Objectives	and practi	nd some descriptive cal applications, stud rant to financial mand interpretation, w	dents will devathematics a	velop an ess nd statistic	sential probler s and real-w	m- solving orld data				
Course Outcomes		Apply the concept of and future value of s		5	1 0	•				
		Illustrate the significa								
		Use the concept of m decision making.	easures of ce	ntral tenden	cy and disper	sion for				
	CO4	Apply the concept of	Correlation a	and Regress	ion to analyse	the data.				
		Analyse the time series data using moving averages and least square methods.								
	CO6									
Module 1	Basic Mat	hematical Concepts				10 Hours				

Theory of equations -Linear, Quadratic, and system of Simultaneous linear equations - Application of concept of equations to business and commerce. Ratios and Proportions – Basic laws of ratios, proportions – continued, direct, inverse, compound, and mixed proportions – applications. Percentage – profit & loss, and discount -Applications in business and commerce.

Module 2	Interest & Annuities	12 Hours

Concept of Time value of money - Simple Interest & Compound Interest PV and FV of single principal amount, PV & FV of uneven series of interest rates (single principal amount), doubling period (Rule of 72 & Rule of 69), effective & nominal rates of interest and depreciation. Annuity - Annuity Immediate & Annuity Due - FV of Annuity - Applications, PV of Annuity - Applications, Deferred Annuity, loan amortization table, PV of perpetuity, and Intra-year compounding and discounting.

#### **Introduction to Statistics** Module 3

8 Hours

Definition of Statistics, Characteristic of Statistics, Scope and Limitations of Statistics. Classification and Tabulation of Data. Diagrammatic and Graphical representation of data using Excel.

#### Module 4 Measures of Central Tendency and Dispersion

12 Hours

Central Tendency -Arithmetic Mean, Combined Mean, Weighted Mean, Median and Mode (Direct method only). Dispersion Range, Quartile Deviation, Mean Deviation, Standard Deviation (Direct method only) and their Coefficients - Applications.

#### Module 5 **Correlation and Regression**

12 Hours

Correlation: definition, scatter diagram, Karl Pearson's Coefficient of Correlation (Direct method only) and Spearman's Correlation Coefficient. Regression: Concept, simple linear regression analysis (Direct method only) - Applications.

#### Module 6 Time series

6 Hours

Introduction to time series, Components of time series, Trend analysis by Moving Averages and Least Square Methods - Applications.

#### **Self-Learning Topics**

1 2

#### Skill Development

1	Preparation of Loan Amortization Table - EMI Calculation on Excel
2	Preparation of Future value of Annuity Table on Excel.
3	Correlation and Regression Analysis on Excel.
4	Diagrammatic and Graphical representation of data using Excel.
5	Trend Analysis of Stock Market data on Excel.

#### **Book for Reference**

1	Akhilesh K. B. and Balasubrahmanyam S, Mathematics and statistics for Management,
	1st Edition, Delhi, Vikas Publishing.
2	Gupta S.P., Statistical Methods, New Delhi, Sultan Chand & Sons.
3	Soni R.S., Business Mathematics, 1st Edition, Delhi, Ane Books Pvt. Ltd.
4	Prasanna Chandra – Financial Management.
5	J K Sharma – Business Statistics.
6	Dorai Raj: Business Mathematics, United publishers.

Mapping of CO and PO
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CO/PO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1												
CO2												
CO3												
CO3												
CO4												
CO5												
CO6												

	Department of Business Administration												
	BBA (Regular)												
Semester	Course	Course Title	Course	Course Type	Teaching	Credits							
	Code		Duration		Hours								
					Per Week								
I	UG 24	CONSTITUTIONAL	30 Hours	Compulsory	2	2							
	CC 101	VALUES - I		Course									
Course	This course aims to provide a comprehensive understanding of												
Objective	constitutional values in India, focusing on the foundational principles,												
s	evolution	n, and practical applicat	tion of the C	Constitution. It	seeks to ana	lyze							
	the inter	play between constitu	tional rigic	lity and flexibi	ility in sha	ping							
	democra	tic governance and th	e role of c	onstitutionalism	n in uphol	ding							
	democra	tic ideals.			_	Ü							
Course	CO1	Analyze and explain	the signific	ance of constitu	utional rigio	dity and							
Outcomes		flexibility in the contex			0	J							
	CO2	Evaluate the contribu	tions of ke	y figures like l	Dr. B.R. An	nbedkar,							
		Nehru, and Patel in the	making of	the Indian Const	titution.								
	CO3	Demonstrate the impa	ct of Funda	mental Rights,	Directive Pr	inciples,							
		and Fundamental Du	ities in pro	omoting social	justice, un	ity, and							
		integrity in India.	•	<u> </u>	-	=							
Module 1													
	3 5 1 1	f .1 6 .11	C T 1.		. 1 3.5								

- i. The Making of the Constitution of India: Evolution, Nationalist Movement, Composition of the Constituent Assembly, Committees of the Constituent Assembly, Enactment of the Constitution.
- ii. Constituent Assembly: Role of Dr B.R. Ambedkar, Jawaharlal Nehru, Sardar Vallababhai Patel
- iii. Preamble of the Indian Constitution Values enshrined in the Preamble; Sovereign, Secular, Socialistic, Democratic, Republic, Justice, Liberty, Equality and Fraternity.

#### Module 2

- i. Salient Features of Indian Constitution and Basic Structure.
- ii. Fundamental Rights and how these Rights are safeguarding individual liberties.
- iii. Directive Principles of the State Policy; Socialist, Gandhian, and Liberal-Intellectual.

#### Fundamental Duties. iv. Module 3 Union Legislature - Parliament; Lok Sabha, Rajya Sabha - Composition, powers, functions. Union Executive - President, Vice - President, Prime Minister, Union Council of ii Ministry, powers and functions, Leadership and collective responsibility. Judiciary - Supreme Court, High Courts, powers and functions and Judicial Activism in iii. India. **Self-Learning Topics** 1 2 3 Skill Development Make a chart of evolution of Constitution of India and the Preamble. 2 Identify a case/scenario and analyse the fundamental rights and duties of the parties involved. 3 Make a chart of the powers and functions of Union legislature, executive and the judiciary. 4 5 **Books for Reference** Basu, D. D. (1982). Introduction to the Constitution of India. Prentice Hall of India. 2 Sharma, B. K. (2002). Introduction to the Constitution of India. Prentice Hall of India. 3 Bakshi, P. M. (1999). Constitution of India. Universal Law Publishing House. Gupta, D. C. (1975). Indian Government and Politics. Vikas Publishing House. 4 5 Jha, S. N. (2005). Indian Political System: Historical Developments. Ganga Kaveri Publishing House. Arora, & Mukherji. (1992). Federalism in India: Origin and Developments. Vikas 6 Publishing House. 7 Subba Rao, P. V. (2005). Constitutional Morality. Eastern Book Company. Kesavan, M. S. (2011). Constitutionalism: Evolution and Practice. Oxford University 8 Austin, G. (1999). The Indian Constitution: Cornerstone of a Nation. Oxford University 9 10 Basu, D. D. (2016). Fundamental Rights and Constitutional Remedies. LexisNexis. Bhattacharya, S. (2008). Directive Principles of State Policy: A Comparative Study of 11 the Indian and Irish Constitutions. Universal Law Publishing Co. Jain, M. P. (2013). Fundamental Rights and Judicial Activism. Universal Law 12 Publishing Co. Mapping of CO and PO

CO/PO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	L	Н	L	M		M			L		
CO2	Н		Н	L	M		M	L		L		
CO3	Н	L	Н	L	M		M			L		

Department of Business Administration												
	BBA (Regular)											
Semester	Course Code	Course Title Course Duration Course Type Hours Per week		er								
I												
	FC 101 WELL-BEING Course											
Course	This cou	ourse aims to nurture self-awareness and meaningful relationship skills										
Objectives	and to h	elp in the developmer	nt of emotio	nal quotient an	d inter-pe	rsonal skills.						
Course	CO1	Develop a better emo	tional quotie	ent.								
Outcomes	CO2	Formulate a healthier	sense of sel	f through self-av	vareness.							
	CO3	Build more meaningf	ul relationsh	ips.								
	CO4	Display an improvem	ent in inter-	personal skills.								
	CO5	Modify thought and b	pelief pattern	ns.								
	CO6											
Module 1	Introduc	tion				3 Hours						

Meaning of counselling – Myths and Facts related to counseling – Breaking stigmas related to seeking counselling – Normalizing seeking help – Self-reflection through concentric circles

## Module 2 Intra-personal and Inter-personal Awareness 10 Hours

Meaning of self-esteem – Factors that influence self-esteem – Importance of self- esteem – Effects of low self-esteem – Qualities seen in people with high vs. low self- esteem – How to improve self-esteem – Self-awareness activity

Meaning of peer pressure - Different kinds of peer pressure - Resisting peer pressure - Confronting peer pressure - Group sharing activity

Meaning of relationships – Types of relationships – Healthy relationship dynamics – Personal Rights in a relationship – Components of a healthy relationship – Types of abuse in a relationship – Intimacy and understanding our needs – Boundaries

Module 3	<b>Understanding Emotions</b>	4 Hours
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Meaning of								_	0			
suppressing Self-assessm	_		signs of	emotic	onal suj	ppression	on – Ha	ındlıng	emotio	ns in a r	nealthy n	nanner –
Module 4	An	ger ma	nageme	ent							5 Hours	s
Meaning of	_	-			_	_	_	_		-		_
anger – Exp angry – Dea			_		_				7 and w	/hat it m	eans wh	en we're
Module 5	Ma	naging	g Anxiet	ty/Fear							4 Hours	s
Meaning of	fear -	Types	of fear	- Phys	sical and	d Emot	ional sy	mpton	ns of fea	ar – Diffe	erent rea	ctions to
fear - Overc	coming	5 fear –	Art woı	rk follo	wed by	group	sharing	activity	J			
Module 6	De	aling w	vith Los	ss and (	Grief						4 I	Hours
Understand						Stages	of grief	- Dang	ers of r	not griev	ing- Dea	ling with
grief - Ways	_	_	_									
Self-Learnin	ng Tor	pics										
1	Ī											
2												
3												
Skill Develo	opmer	nt										
1												
2											,	
3												
4												
5												
6												
Books for R	eferer	ice										
1	Jone Asi		. (2023).	. Theory	and pra	ictice of	counsell:	ing and	therapy	(5th ed.).	SAGE S	outh
2												
3												
4												
5												
6												
Mapping of	CO a	nd PO							_			
СО/РО	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1						-						

CO2						
CO3						
CO4						
CO5						
CO6						

## BBA (Regular)

## **Course Structure as per SEP**

#### **SEMESTER II**

Course Code	Title of the Course	Category of Course	Teachin g Hours Per Week	CIA	ESE	Total Marks	Credit s
M1 24 GE 201	General English	Language I	3	20	80	100	3
M1 24 KN 201	Kannada			20	80	100	
M1 24 HN 201	Hindi	Language II	3				3
M1 24 AE 201	Additional English						
M1 24 MC 201	Organisational Behaviour	Major Core	4	20	80	100	4
M1 24 MC 202	Marketing Management	Major Core	4	20	80	100	4
M1 24 MC 203	Fundamentals of Accounting	Major Core	4	20	80	100	4
M1 24 MC 204	Indian Financial System	Major Core	4	20	80	100	4
UG 24 SB XXX	MOOCS/ Certificate Course	Skill Based Courses	1	25	-	25	1

UG 24 VB XXX	Extra-Curricular Activities	Value-Based Activities	1 (Practical)	25	-	25	1
UG 24 CC 201	Constitutional Values II	Compulsory Course	2	10	40	50	2
	(				26		

Department of Business Administration									
		BBA	(Regular)						
Semester	Course Code	Course Title	Course Duration	Course Type	Teaching Hours per week	Credits			
II	M1 24 MC 201	ORGANIZATIONAL BEHAVIOUR	60 Hours	Major Core	4 Hours	4			
Course	The course a	aims to develop a theo	oretical under	standing an	nong learne	rs about			
Objectives	the structure	e and behaviour with	in the organi	zation of in	dividuals a	nd their			
	interpersona	al influence using vari	ous theories a	ınd techniqu	es.				
<b>Course Outc</b>	omes					T Levels			
601	TT 1 . 1	.1 ( 1 . 1		1		T2			
CO1	Understand the fundamental concepts and significance of								
602	organizational behaviour in managing organizations								
CO2	Analyze the impact of personality, perception, and motivation on								
		oehaviour in organizat	tional						
CO3	settings	منده والموساء	L. da fama di		ata ta	T3			
CO3		ning theories and atti-		on conce <sub>l</sub>	ots to	13			
	performance	dividual and organiz	ationai						
CO4		e effectiveness of lea	dership style	es and		T5			
		amics in achieving			nd justify				
	recommend		O	0 ,	, ,				
CO5	Examine th	e influence of organ	nizational cul	ture and cl	imate on	T4			
	employee b	ehaviour and organiz	zational						
		s, and identify pattern							
CO6		develop strategies to 1				T6			
		tional settings, prom	oting emplo	yee well-b	eing and				
	organization	ıal							
	resilience					l			

#### Module 1 Introduction to Organizational Behaviour

6 Hours

Introduction to organization-Organization behaviour - Meaning and definition -Need and significance of organization behaviour -Organization goals-Nature of goals-Goal changes-Contributions of other disciplines in organization behaviour- Models of Organization behaviour- Hawthorne studies- Learning organizations -Challenges and opportunities in Organization Behaviour.

#### BEHAVIOUR WITHIN ORGANIZATIONS: THE INDIVIDUAL

#### Module 2 Personality, Perception & Motivation

18 Hours

**Personality:** Meaning and definition of personality-Characteristics of personality-Determinants of personality-Environmental and biological factors of personality- Major Personality attributes influencing OB: Locus of Control, Machiavellianism, Self-Esteem, Self-Monitoring, Risk-Taking, Type A and Type B Personality- The Big Five Model of Personality.

**Perception:** Meaning and definition – Need – Perceptual process – Perceptual inputs-Perceptual Mechanism – Perceptual Outputs-Perceptual errors-Factors influencing perception interpersonal perception.

**Motivation:** Meaning - Characteristics - Role of Motivation - Motivation and Behaviour - Motivation and Performance - Financial and Non-financial incentives - Theories of motivation: Theory X and Y, Maslow's need hierarchy,

Herzberg two-factor theory, ERG Theory.

#### Module 3 | Attitudes and Learning

10 Hours

**Attitudes:** Definition-Nature of attitudes-components of attitudes-attitude and opinion-attitude and belief- Formation of attitudes-Work related attitudes: job satisfaction, job involvement, and organizational commitment- Attitude measurement – Attitude change.

**Learning:** Definition-Nature of learning-Theories of learning-Classical conditioning-Operant conditioning-Cognitive learning-Social learning-Principles of learning-Determinants of learning.

## BEHAVIOUR WITHIN ORGANIZATIONS: GROUPS AND INTERPERSONAL INFLUENCE

#### Module 4 | Group Dynamics and Leadership

12 Hours

**Group Dynamics:** Introduction to team-Differentiation between team and group -Meaning of Groups and dynamics- Definition of group dynamics-Features of group dynamics-Types of groups-Dynamics of group formation-Group norms- Inter- group behaviour.

**Leadership:** Meaning-Characteristics of leadership- Formal and informal leadership - Leadership theories (Trait, Behavioural and Contingency, Transactional, Translational Transformational) - Power - Sources of power.

#### Module 5 | Organization Culture and Climate

4 Hours

**Organization Culture:** Meaning and Definition- Characteristics, Uniformity of Culture-Dominant culture and sub-culture.

**Organization Climate:** Meaning and Definition- Characteristics- Factors influencing organization climate- developing a sound organization climate- organizational effectiveness.

#### Module 6 | Management of Conflict, Stress and Change

10 Hours

**Conflict Management:** Meaning - process - causes - sources - types of conflict - consequences of conflict - conflict resolution strategies. Stress Management: Understanding Stress - causes, consequences and Stress Management. Organisational Change: Kinds of change identification of the problems and implementation of change - resistance to change - overcoming resistance to change. **Self-Learning Topics** Analysis about case studies of effective leadership styles (e.g., transformational, transactional) in organizations. Research factors that shape organizational climate and their impact on employee 2 satisfaction. Read about different conflict resolution techniques and their effectiveness in various organizational contexts. Skill Development Conduct a Survey on resistance to changing policies in the Banking Sector/ the IT 1 Sector and make a report of your understanding. 2 Undertake a study in a company to find out the various non-financial incentives used to motivate the employees and make a presentation of your findings. 3 Conduct a study on job enrichment opportunities given by a company to the employees; also identify the factors contributing to absenteeism and employee Turnover in any industry of your choice. Submit your findings in the form of a report. 4 Analyse the characteristics and components of attitudes and make a presentation of the same. 5 Perform a study on the determinants of personality of a group of individuals and make a report on your findings. Analyse the organizational culture and climate prevailing in the BPO industry. 6 Make a presentation of the same in class. 7 Conduct a study on the reasons for attrition in the BPO industry. Submit your understanding in the form of a report and also make a graph showing the rate of attrition. **Books for Reference** 1 Reddy, H. R., & Appaniah. (2017), Organizational Behavior (1st ed.), Himalaya Publishing Robbins, S. (2015), Organizational Behavior (16th ed.), Pearson Education. 3 Ashwathappa, K. (2016), Organizational Behavior (12th ed.), Himalaya Publishing House. 4 Luthans, F. (2010), Organizational Behavior (12th ed.), McGraw-Hill Subha Rao, P. (2010), Management and Organizational Behavior (3rd ed.), Himalaya Publishing 5 House. Davis, K. (2007), Human Behavior at Work (8th ed.), McGraw-Hill Education. Mapping of CO and PO CO/PO PO<sub>1</sub> PO<sub>2</sub> PO 3 PO 4 PO 5 PO 6 PO7 PO8 PO9 PO10 PO11 **PO12** 

CO1	Н	M	L	L			Н	M		L		
CO2	Н	Н	M	M			L		L			L
CO3		Н	M	M	Н	L	L				L	
CO4		Н	M	M			Н	L				L
CO5	Н	M	L	L			Н	M		L		
CO6	Н	Н	M		M		M				M	L

Department of Business Administration BBA (Regular)								
Semester	Course Code	Course Title	Course Duration	Course Type	Teaching Hours Per week	Credits		
II	M1 24 MC 202	MARKETING MANAGEMENT	60 Hours	Major Core	4	4		
Course Objectives	The course equips students with an understanding of the role of marketing							
Course Outcomes								
CO1	Describe the Rol	le of Marketing ma	nager in dev	ising Mark	eting Mix	T2		

Course Outc	omes	T Levels
CO1	Describe the Role of Marketing manager in devising Marketing Mix in the present state of affairs.	T2
CO2	Analyse Consumer behavior that leads to appropriate market targeting Strategy.	T4
CO3	Show Product and Pricing Strategy in accordance with the demand of the situation.	Т3
CO4	Devise an appropriate Promotional Mix.	T5
CO5	Infer the appropriate Channel of Distribution Strategy.	T4
CO6	Illustrate the Recent Trends in marketing.	T2
Module 1	Introduction and Marketing Environment	16 Hours

**Marketing:** Definition, scope and importance of marketing, Functions of marketing-understanding the marketplace and consumer needs, marketing offers – marketing concepts, the growth of not-for-profit marketing.

**Marketing Environment:** Meaning, Analyzing the needs & trends in the Micro & Macro environment – Marketing Mix - The elements of marketing mix, Monitoring and responding to environmental change using SWOT analysis.

Types of Market - Tele-Marketing, E-Marketing-Service Marketing, Rural Marketing

### Module 2 Market Segments and Consumer Behavior Analysis 10 Hours

Market Segmentation – Bases for segmenting consumer markets – Approaches to segmentation – Factors influencing Buyer Behavior – Buying Decision Process.

Target Marketing - Market targeting Strategies - Product Positioning - Undifferentiated Marketing - Concentrated marketing

## Module 3 Product Strategy and Price Strategy 16 Hours

Product differentiation - Product life cycle - Strategies and life cycle extensions - New product development process - Product mix - Product line - Line modernization - Branding-Building an identity - Brand equity - Brand name decision - Brand building tools - Repositioning - Packaging and labeling.

Pricing objectives and importance – Factors influencing price – Pricing Methods/Strategies – Product mix pricing – Price wars and reaction to price challenges.

#### Module 4 | Promotion Strategy

8 Hours

Elements of Promotion Mix - Sales Promotion Tools to consumers and dealers - meaning, nature and functions; limitations. Sales promotion schemes-sample- coupon-price off-premium plan- consumer contests and sweepstakes-POP displays- demonstration- trade fairs and exhibitions Role and importance of Advertising – Advertising - Advertising: functions of advertising; advertising media; different types of media- merits and demerits – Agency, Personal selling and Sales Force Management

#### Module 5 | Distribution Strategy

4 Hours

Marketing channel system – Traditional and modern – Factors affecting the choice of channel – retail formats- supermarkets, hyper markets, chain stores, department stores, discount stores, margin free markets, electronic retailing. Upcoming trends in Retail Management.

#### Module 6 Ethical Aspects and Recent Trends in Marketing

6 Hours

Marketing Ethics and Consumer Rights – Socially responsible Advertising – Ethics and Sustainable Consumption E–Business using the Internet domains B2C, B2B, C2C, C2B – Placing ads and promotion online – Use of blogs as a promotion tool – Telemarketing – Retailing – Niche Marketing – Kiosk marketing – Catalogue marketing – Relationship marketing and contextual marketing (concepts only).

#### **Self-Learning Topics**

4

	8 1
1	Telemarketing - Retailing - Niche Marketing - Kiosk marketing - Catalogue
	marketing - Relationship marketing and contextual marketing
2	Upcoming trends in Retail Management.
3	Merits and demerits of various types/media of advertising
4	Tele Marketing, E-Marketing-Service Marketing, Rural Marketing
5	Price wars and reaction to price challenges
Skill Dev	elopment
1	Visit any website of your choice and identify the promotion strategy of
	a sponsoring company. Make a report of your findings.
2	Critically analyse the promotion tools of any company. Make a presentation
	of the same.
3	Observe and analyse the Distribution Network of a Company of your
	choice and make a chart of the same.

Identify the various Product Lines of a company and note the line

modernization or deletion. Make a presentation of your findings.

5	Draw a Product Life Cycle with regard to a particular product of a								
	company and observe its extension and make a note of the same in the form								
	of a report.								
Books for Reference									
1	Palmer, A. (2013), Introduction to Marketing Theory and Practice (3rd ed.), Oxford								
	University Press.								
2	Armstrong, G., & Kotler, P. (2023), Principles of Marketing (19th ed.), Pearson Education.								
3	Czinkota, M., & Kotabe, M. (n.d.), Marketing Management (Latest ed.), Cengage Learning.								
4	Kotler, P. (2022), Marketing Management (16th ed.), Pearson Education.								

## Mapping of CO and PO

СО/РО	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	M	Н		M	L					L	L
CO2	Н	M	Н		M	L					L	L
CO3	Н	M	Н		M	L		L			L	L
CO4	Н		L	M	Н	L			M			L
CO5	Н		L	M	Н	L			M			L
CO6	Н	M	M		M	Н					L	L

## Department of Business Administration BBA (Regular)

Semester	Course Code	Course Title	Course Duration	Course Type	Teaching Hours Per week	Credits				
II	M1 24 MC 203	FUNDAMENTALS OF ACCOUNTING	60 Hours	Major Core	4	4				
Course Objectives	Financial Accorpublished acc	nables students to unuting as per IndA counting information business entities.	S and IFRS	and acco	unting star	ndards on				
Course Outcor	mes					T Levels				
CO1 Discuss the objectives of Financial Accounting and Reporting from the perceptive of the Stakeholders.										
CO2		Apply the concepts, assumptions and conventions of Accounting T3 n the Accounting Equation								
CO3	Develop the accounting process - Journals, Ledgers, Trial Balance T3 and Subsidiary books.									
CO4	Construct the financial statements of a Sole proprietor. T3									
CO5	Construct the Financial Statements by using Tally. T3									
CO6	Outline the Ac	counting Standards o	of IFRS and	Ind AS.		Т3				
Module 1	Introduction to	Accounting				6 Hours				
		alance Sheet, Profit or								
Financial Acc	counting Inform	Objectives of Finar nation - Limitations of ical Values and Role	of Accountin	ng - Quali						
Module 2	Conceptual Bas	sis of Accounting				10 Hours				
Capital - Ge	Five Elements of Accounting: Equity, Assets, Liabilities, Income and Expense - Revenue vs.  Capital - Generally Accepted Accounting Principles (GAAP): Accounting Concepts and  Concepts - Basic Accounting Equations and Representation in Balance Sheet									
Module 3	Framework of	Accounting				16 Hours				
Accounting Cycle – Classification of Accounts (based on Accounting Equation Method) – Process of Journalising – Posting to Ledgers - Preparation of Trial Balance - Preparation of Subsidiary Books: Purchases, Sales, Purchases Returns, Sales Returns, Triple Column Cash Books and Journal Proper - Rectification of Errors										
Module 4	Final Accounts	of a Sole Proprietor				12 Hours				

Preparation of Trading Account, Profit & Loss Account, and Balance Sheet of Sole Proprietary concerns - Treatment of Special Items: Adjustments relating to Closing Stock; Outstanding Expenses; Prepaid Expenses; Accrued Income; Income received in advance, provision for discount on debtors, provision for discount on creditors; goods distributed as free samples, goods taken by the owner for personal use, Abnormal loss of stock by fire, theft and accident (insured goods and uninsured goods), Manager's Commission

Module 5	Computerised Accounting Process	10 Hours							
Accounting 1	Process using Tally – Journal, Ledger and Trial Balance								
Module 6	Accounting Standards and IFRS	6 Hours							
Meaning and	Meaning and Objectives of Accounting Standards - Procedure for issuing Accounting								
Standards in India - Introduction to International Financial Reporting Standards (IFRS) - Need									
for IFRS Con	nvergence - Ind AS - Financial Statements of a Company - Key Ac	counting							
Principles as	s per IFRS - Four Pillars of Accounting - Financial Statements as pe	er Ind AS							
Schedule III (	Format only)								
Self-Learning	g Topics								
1	Pdfs and videos on understanding basics of Tally								
2	Pdfs and videos on IFRS and Ind AS								
3	Pdfs and videos to understand the concept of Equity, assets, liability and	expense							
4	Pdfs and videos to understand the structure of Balance sheet and Profit and Loss account								
5									
Skill Develo	pment								
1	Contact an NGO and find out their system of accounting and make a report.								
2	Collect information with regard to the practical reasons for Depreciation and the methods adopted for calculating the same.	charging							
3	Generate different types of financial and cost related reports using etally.	xcel and							
4	Create a document showing the accounting system adopted by Proprietor.	a Sole							
5	Chart out the differences between Double Entry and Single Entry sy Book-keeping.	stems of							
6	Analyze the differences between Profit & Loss Account and In Expenditure Account/ Receipts & Payments Account.	come &							
7	Study the published financial statements of any 3 firms (deskills to interpret the financial statements & assess performance)	veloping							
8	Identify and give an account on the accounting software Microsoft dynamics, SAP & Oracle and its applications in organization								
Books for Re	ference								
1	Raman, B. S. (2016), Basic Accounting (1st ed.), Sapna Book House.								

2	Jain, S. P., & Narang, K. L. (2015), Advanced Accountancy vol. 1: Principles of accounting
	(19th ed.), Kalyani Publishers.
3	Shukla, M. C., Grewal, T. S., & Gupta, S. C. (1960), Advanced Accounts volume 2 (1st
	ed.), Sultan Chand.

## Mapping of CO and PO

CO/PO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	M		M	L			Н			L	L
CO2	Н	L	Н	M				L			L	M
				3.5				-			<b>-</b>	3.6
CO3	H	L	Н	M				L			L	M
		_						_			-	
CO4	Н	L	Н	M				L			L	M
CO5	H	M		L		H		L			L	M
					_						_	
CO6	H	L			L			M	M		L	H

## Department of Business Administration BBA (Regular)

Semester	Course Code	Course Title	Course Duration	Course Type	Teaching Hours Per week	Credits							
II	M1 24 MC 204	INDIAN FINANCIAL SYSTEM	60 Hours	Major Core	4	4							
Course Objectives	Indian Financial System including its role in economic develop function and impact of various financial markets, the features of financial instruments, and the role of financial intermediaries in channelizing funds within the economy.												
Course Outcomes													
	CO1 Analyzing the strengths, weaknesses, opportunities, and threats of the financial system by outlining the features and recent trends of the Indian financial sector												
		and functions of lity of financial sys		ancial insti	tutions that	T 2							
	Explain the significance and functions of different financial markets, including money markets and capital markets, by describing their structures, instruments, and roles in the economy												
	based and fee-bas	e of financial served services, and events of individuals and	aluating their			Т3							
	instruments, inclu	aning, importance ding equity shares y explaining their	s, preference s	shares, debe	entures, and	Т 2							
	– RBI, SEBI, IRI	tance and function DAI, and PFRDA et stability and pro	A – by ¯analyz	zing their	impact on	T 2							
Module 1	Introduction to I	ndian Financial Sy	ystem			8 Hours							
Financial Sy	_	em - Features, C ic Development - India.	•	_									
Module 2	Financial Inst	itutions				12 Hours							
SIDBI, IFCI TFCI - Inv	, I DFC – Speci estment Institut	s – Commercial I alized Financial ions – UTI, LIC, FC, SIDC, ECGC,	Institutions , GIC- Refir	- EXIM, I	VCF, ICICI	Venture,							
Module 3	Financial Mar	kets				12 Hours							

Meaning, Structure, Importance, Functions and Types of Financial Markets – Money Market – Meaning, Importance and Instruments - Capital Market - Meaning, Importance, Functions

and Components of Capital Market – Primary Market – Meaning, Importance and Role of Primary Market in New Issue Market – Secondary Market – Meaning, Features and Role of Stock Market in Stock Trading

#### Module 4 Financial Instruments

10 Hours

Meaning, Importance, types of Financial Instruments - Equity shares - Meaning and Features and types, Preference shares - Meaning and features, Debentures - Meaning and Features and types, Derivatives-Forwards, Futures & Options, Money Market Instruments - Treasury Bills, Commercial Papers, Certificate of Deposits- ADR & GDR

#### Module 5 Financial Services

10 Hours

Meaning, Importance, and types of Financial Services – Fund based services- Lease Financing, Hire Purchase Finance, Factoring and Forfaiting, Housing Finance, Insurance services, Venture capital Financing, Mutual Funds - Fee based services –Issue Management, Corporate Restructuring, Merchant Banking, Credit Rating, Stock Broking

#### Module 6 Financial Regulators

8 Hours

Financial Regulators in India - RBI, SEBI, IRDAI, PFRDA - Importance and Functions - Recent Developments

#### **Skill Development**

1	Prepare a list of Financial Regulators in India with their objectives
2	Draw the structure of Indian Financial System
3	Prepare a list of various types of Mutual Funds in India
4	Draw the chart showing the process of Factoring

#### **Books for Reference**

1	Khan, M. Y. (2019), Indian Financial Systems (11th ed.), Tata McGraw Hill.
2	Gupta, S. K., Agarwal, N., & Gupta, N. (2016), Financial Markets, Kalyani Publishers.
3	Gordon, E., & Natarajan, K. (2015), Financial Markets and Services (12th ed.), Himalaya Publishing House.
4	Desai, V. (2015), Financial Markets and Services (2nd ed.), Himalaya Publishing House.
5	Bhasin, N. (2007), Banking and Financial Markets in India 1947 to 2007, New Century.
6	Bhat, S. (n.d.), Financial Institutes and Markets, Excel Books.

#### Mapping of CO and PO

CO/PO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
601												
CO1	L	M	Н	Н	L					L	M	L
CO2					_			_		_		
	Н	Н	M		L			L		L	M	Н
CO3	L	L	M	Н		M	L				Н	L

CO4	L	M	L	Н	Н			L	M	L
CO5	L	L	M	Н	Н			L	M	L
CO6	L	L	Н	Н	L			M	M	L

**Department of Business Administration** 

	BBA (Regular)												
Semester	Code Duration Type Hours Pe												
II	I UG 24 CC CONSTITUTION 30 Hours Compulsory 2 201 AL VALUES - II Course												
Course Objectives  This course aims to provide a proper understanding of state leg executive and High Court. Students will explore key const provisions, debates, and contemporary issues to critically analympact of the constitution on governance and social equity.													
Course Outc	omes					T Levels							
		ole of decentralisation the Indian political sy		perative fede	ralism in	T4							
CO2 Examine the effectiveness of constitutional provisions and affirmative actions in promoting social welfare, equality, and protection of vulnerable groups.													
	Describe the cand importance	different constitutionate.	al commissi	ons in India,	its roles	T2							
Module 1	State Legislat	ure and State Executi	ve			10 Hours							

State Legislature - Vidhana Sabha, Vidhana Parishath, Composition, powers and functions - State Executive - Governor, Chief Minister, State Council of Ministry, powers and functions - Centre-State Relations, Cooperative Federalism and Its Challenges

## Module 2 Democratic Decentralisation 10 Hours

Democratic Decentralization; Local Self-Government, Urban Governments - 73rd and 74th Constitutional amendments, contemporary challenges - Constitutional Amendment Procedure in India; Simple, Special and Special with Concurrence of States - Basic Structure of Indian Constitution with special reference to Keshavananda Bharathi Case

### Module 3 Election Commission of India 10 Hours

Election Commission of India; Composition, Powers and Functions - Public Service Commissions; UPSC and State Public Service Commission - Affirmative Action; Reservation for SC/ST(23%), OBC(27%), EWC(10%) and Women(33% Reservation within) It's Relevance.

#### **Skill Development**

1	Understanding Political Structures
2	Analysing Powers and Functions
3	Analyse centre-state relations, especially the challenges faced in cooperative federalism.
4	Analyse the composition, powers, and functions of the Election Commission of India UPSC and State PSCs.
Books for Ref	ference
1	Sharma, B. K. (2021), Introduction to the Constitution of India, Prentice Hall
2	Basu, D D (2018), Introduction to the Constitution of India, LexisNexis
3	Khosla, M (2012), The Indian Constitution, Oxford University Press
4	Jayal, N G, & Mehta, P B (Eds) (2010), The Oxford Companion to Politics in India, Oxford University Press
5	Singh, M P, & Saxena, R (2008), Indian Politics: Constitutional Foundations and Institutional Functioning, PHI Learning
6	Sarkar, S (2006), Modern India: 1885-1947, Macmillan
7	Austin, G (1999), The Indian Constitution: Cornerstone of a Nation, Oxford University Press
8	Weiner, M (1989), The Indian Paradox: Essays in Indian Politics, Sage Publications
9	Granville, A (1966), Working a Democratic Constitution: The Indian Experience, Oxford University Press
10	Ambedkar, B R (1948), The Constitution of India, Government of India

## Mapping of CO and PO

CO/PO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO10	PO11	PO12
CO1	Н	Н	M	M				L			L	L
CO2	Н	Н	M	M				L			L	L
CO3	Н	Н	M	M				L			L	L